Chapter 13

How Do Managers Use Financial and Nonfinancial Performance Measures?



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Sandy Masako is the CEO of a fast-food restaurant called Chicken Deluxe. The company operates hundreds of restaurants throughout North America and is choosing between two

suppliers of soft drinks: Deep Fizz Company and Extreme Fizz, Inc. Consumer surveys indicate no significant preference between the two. Sandy is meeting with Dave Roberts, the CFO, and Karen Kraft, the purchasing manager, to discuss the company's options.

Sandy (CEO):	We have a big decision to make. Our soft drink contract is up at the end of this year, and we need to decide on a supplier for next year.
Karen (Purchasing Manager):	I've had preliminary discussions with both Deep Fizz and Extreme Fizz, and the costs of their products are about the same.
Dave (CFO):	Based on extensive surveys with our customers, they are not particularly concerned about which supplier we choose, as long as it's either Deep Fizz or Extreme Fizz.
Karen:	Both companies would like our business. This is a big contract for either of them!
Sandy:	OK, so we have two companies offering the same terms, and customers who would be satisfied with either company's products. Are there any other criteria we should consider?
Dave:	We must have a supplier that is on solid financial ground. If our supplier were to have financial difficulties that jeopardized product quality or timing of deliveries, we would be in a bind.
Karen:	I agree. We need to determine whether these companies are in good financial shape.
Dave:	I suggest we have our accounting staff evaluate their financial information by analyzing and comparing certain key financial measures.
Sandy:	What do you have in mind?

Davas	My staff can look at financial trends and calculate several different ratios to evaluate the strength of each company's income statement and balance sheet. We can compare these ratios for both companies and also compare them to industry standards. This analysis should give us a better idea about the financial stability of each company.
Dave:	about the financial stability of each company.
Sandy:	Excellent! We have a few months to make our decision. How much time do you need?
Dave:	We can have it ready within a few weeks.
Sandy:	Great, let's plan on reviewing your analysis next month.

Chicken Deluxe is facing a supplier decision common to many companies. Financial stability is an important factor in deciding on a supplier, along with the quality of product and reliability of service. Chicken Deluxe must analyze financial information for Deep Fizz and Extreme Fizz to determine the financial condition of each company.

The analysis of a company's financial information typically follows a three-pronged approach. First, trends within a company's own financial information are analyzed, such as sales and earnings from one year to the next, using two methods—trend analysis and common-size analysis. Second, financial measures are compared between competitors. Finally, financial ratios are compared to industry averages. We discuss these three approaches next using Coca-Cola as an example. We will revisit the decision facing Chicken Deluxe later in the chapter.

13.1 Trend Analysis of Financial Statements

LEARNING OBJECTIVE

1. Perform trend analysis to evaluate financial statement information.

Question: How is trend analysis used to evaluate the financial health of an organization?

Answer: Trend analysis evaluates an organization's financial information over a period of time. Periods may be measured in months, quarters, or years, depending on the circumstances. The goal is to calculate and analyze the amount change and percent change from one period to the next.

For example, in fiscal years 2010 and 2009, Coca-Cola had the operating income shown as follows. (Amounts are in millions. To convert to the actual amount, simply multiply the amount given times one million. For example, $\$8,449 \times 1,000,000 = \$8,449,000,000$. Thus Coca-Cola had operating income of \$8,449,000,000 in 2010.)

	Amount 2010	Amount 2009	Amount Change	Percent Change
Operating income	\$8,449	\$8,231	?	?

Although readers of the financial information can see that operating income increased from 2009 to 2010, the exact dollar amount of the change and the percent change is more helpful in evaluating the company's performance. The dollar amount of change is calculated as follows:

Key Equation

Amount of change = Current year amount – Base year amount

Amount of change\$218==Current year amount\$8,449—Base year amount\$8,231

Question: As you can see, operating income increased by \$218,000,000 from 2009 to 2010. Is this a significant increase for Coca-Cola?

Answer: Most of us consider \$218,000,000 to be a huge amount, but the only way to gauge the true significance of this amount for Coca-Cola is to calculate the percent change from 2009 to 2010. The percent change is calculated as the current year amount minus the base year amount, divided by the base year amount.

Key Equation

Percent change = (Current year amount – Base year amount) ÷ Base year amount

The calculation that follows shows operating income increased 2.6 percent from 2009 to 2010. Although not an extraordinarily significant increase, this does represent positive results for Coca-Cola.

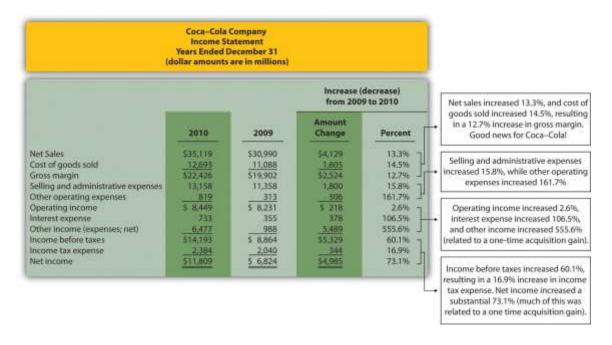
Percent change 2.6% = (Current year amount - Base year amount) ÷ Base year amount = (\$8,449 - \$8, 231) ÷ \$8,231

Trend Analysis for the Income Statement and Balance Sheet

Question: Trend analysis is often used to evaluate each line item on the income statement and balance sheet. How is this analysis prepared?

Answer: Figure 13.1 "Income Statement Trend Analysis for " shows Coca-Cola's income statement trend analysis, and Figure 13.2 "Balance Sheet Trend Analysis for " shows Coca-Cola's balance sheet trend analysis. Carefully examine each of these figures, including the comments.

Figure 13.1 Income Statement Trend Analysis for Coca-Cola

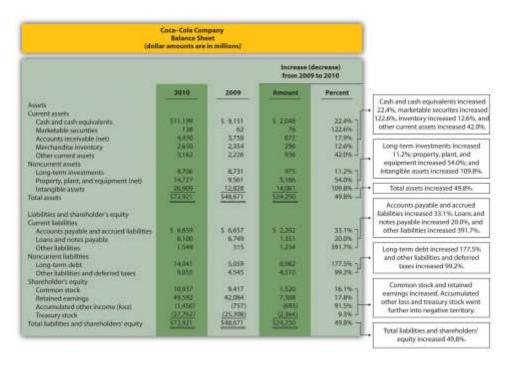


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Note: Percent change for each line item is found by dividing the increase (decrease) amount by the 2009 amount. For example, net sales 13.3 percent increase equals $\$4,129 \div \$30,990$.

Figure 13.1 "Income Statement Trend Analysis for " shows that net sales increased by \$4,129,000,000, or 13.3 percent. Cost of goods sold had a corresponding increase of \$1,605,000,000, or 14.5 percent. The increase in net sales and related increase in cost of goods sold resulted in an increase in gross margin of \$2,524,000,000, or 12.7 percent. The increase in selling and administrative expenses of \$1,800,000,000, or 15.8 percent, outpaced the increase in net sales, resulting in a relatively small increase in operating income of \$218,000,000, or 2.6 percent. The significant increase in other income (expenses), net of 555.6 percent relates to a one-time gain of \$4,978,000,000 resulting from Coca-Cola's acquisition of Coca-Cola Enterprises, Inc., in 2010 (this information comes from the notes to the financial statements). This one-time gain caused an unusually large increase in net income for 2010. This is important as we continue our analysis of Coca-Cola Company throughout the chapter. Net income will appear to have an unusually large increase as we cover various measures of performance, but keep in mind that the one-time gain in 2010 of \$4,978,000,000 caused most of the increase from 2009 to 2010.

Figure 13.2 Balance Sheet Trend Analysis for Coca-Cola



Note: Percent change for each line item is found by dividing the increase (decrease) amount by the 2009 amount. For example, cash and cash equivalents 22.4 percent increase equals $$2,048 \div $9,151$.

Current Assets and Current Liabilities

Question: What does the balance sheet trend analysis in Figure 13.2 "Balance Sheet Trend Analysis for " tell us about current assets and current liabilities for Coca-Cola?

Answer: Figure 13.2 "Balance Sheet Trend Analysis for " shows that cash and cash equivalents increased by \$2,048,000,000, or 22.4 percent. Coca-Cola's statement of cash flows would provide detailed information regarding this increase. (Chapter 12 "How Is the Statement of Cash Flows Prepared and Used?" covers the statement of cash flows.) Marketable securities increased 122.6 percent, accounts receivable increased 17.9 percent, and merchandise inventory increased 12.6 percent. Other current assets increased 42.0 percent.

Moving to current liabilities, accounts payable and accrued liabilities increased by 33.1 percent, loans and notes payable increased 20.0 percent, and other current liabilities decreased 391.7 percent (mostly attributable to a significant increase in the current portion of long-term debt).

Noncurrent Assets and Noncurrent Liabilities

Question: What does the balance sheet trend analysis in Figure 13.2 "Balance Sheet Trend Analysis for " tell us about noncurrent assets and noncurrent liabilities for Coca-Cola?

Answer: Figure 13.2 "Balance Sheet Trend Analysis for " shows that long-term investments increased 11.2 percent. Property, plant, and equipment increased 54.0 percent, and intangible assets increased by a significant 109.8 percent. Both items appearing under noncurrent liabilities increased, with a 177.5 percent increase in long-term debt and a 99.2 percent increase in other liabilities and deferred taxes.

Shareholders' Equity

Question: What does the balance sheet trend analysis in Figure 13.2 "Balance Sheet Trend Analysis for " tell us about shareholders' equity for Coca-Cola?

Answer: Common stock increased 16.1 percent, and retained earnings increased 17.8 percent. Accumulated other income (loss) went further into negative territory by 91.5 percent, and treasury stock increased 9.3 percent.

Big Picture Balance Sheet Trend Analysis

Question: What are some of the key big picture items identified in the balance sheet trend analysis shown in Figure 13.2 "Balance Sheet Trend Analysis for "?

Answer: Overall, total assets increased by \$24,250,000,000, or 49.8 percent. Of course, total liabilities and shareholders' equity also increased by the same amount. The increases identified in almost every asset, liability, and shareholders' equity line item are significant. From reading the notes to the financial statements, the authors were able to identify the main source of these increases. In 2010, Coca-Cola acquired the remaining 67 percent of Coca-Cola Enterprises, Inc.'s (CCE) North America business thatCoca-Cola did not already own. This resulted in significant increases in noncurrent assets and noncurrent liabilities, which were acquired as part of this transaction. It also resulted in the reporting of a one-time gain on the income statement of \$4,978,000,000, which came from Coca-Colaremeasuring its equity interest in CCE to fair value upon close of the transaction in 2010.

This analysis points to the reason we perform trend analysis—to identify the increases and decreases in dollar amounts from one year to the next and to take a close look at unusual trends.

Trend Analysis over Several Years

Question: The trend analysis just described works well when comparing financial data for two years. However, many prefer to review trends over more than two years. How might a trend analysis for several years be prepared?

Answer: A common approach is to establish the oldest year as the base year and compute future years as a percentage of the base year. For example, Coca-Cola had the following net sales and operating income for each of the past five years (in millions):

	2010	2009	2008	2007	2006
Net sales	\$35,119	\$30,990	\$31,944	\$28,857	\$24,088
Operating income	\$ 8,449	\$ 8,231	\$ 8,446	\$ 7,252	\$ 6,308

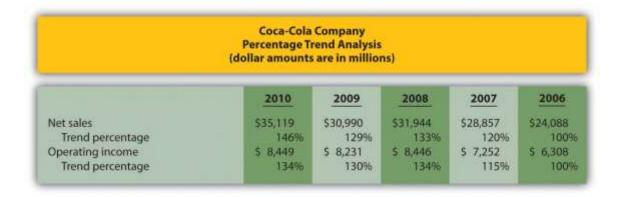
Assuming 2006 is the base year, the trend percentage is calculated for each year using the following formula:

Key Equation

Trend percentage = Current year ÷ Base year

Figure 13.3 "Percentage Trend Analysis for " shows Coca-Cola's trend percentages for net sales and operating income. Most analysts would expand this analysis to include most, if not all, of the income statement line items.

Figure 13.3 Percentage Trend Analysis for Coca-Cola



Note: Trend percentages are calculated as the current year divided by the base year (2006). For example, the net sales 2010 trend percentage of 146 percent equals \$35,119 (net sales for 2010) divided by \$24,088 (net sales for the base year 2006).

All percentages shown in Figure 13.3 "Percentage Trend Analysis for " are relative to the base year, which is fiscal year 2006. Notice that the increase in operating income of 34 percent (= 134 percent – 100 percent) from 2006 to 2010 was less than the increase in net sales of 46 percent for the same period. This signals that the increase in Coca-Cola's operating expenses outpaced the increase in net sales during this period. Figure 13.4 "Five-Year Percentage Trend in Operating Income for " shows the trend percentages inCoca-Cola's operating income from 2006 to 2010.

Operating Income Trend at Coca-Cola (2006 is the base year) 16096 134% 134% 140% 130% 1159 120% 100% 100% 80% 60% 40% 20% 2008 2006 2007 2009 2010

Figure 13.4 Five-Year Percentage Trend in Operating Income for Coca-Cola

KEY TAKEAWAY

• Trend analysis provides a means to analyze company data over a period of time by focusing on the change in specific line items within the income statement and balance sheet. Changes are typically measured in dollars and percentages. Trends over several years can be evaluated by calculating the trend percentage as the current year divided by the base year.

Business in Action 13.1

Trends Presented in Annual Reports

Most public companies present trend information in their annual reports. For example, **Intel** shows net revenues, gross margin, research and development costs, operating income, and net income for the past five years. **Nike** and **PepsiCo** both show the percent change in selected income statement line items for the past two years. **Costco Wholesale Corporation** presents selected income statement

information for the past five years. The fact that these financial data are provided in the annual report confirms the importance of presenting trend information to shareholders. Sources: Intel, "Annual Report, 2010," http://www.intel.com; Nike, "Annual Report, 2010," http://www.nike.com; PepsiCo, "Annual Report, 2010," http://www.pepsico.com; Costco Wholesale Corporation, "Annual Report, 2010," http://www.costco.com; Annual Report, 2010," http://www.costco.com; Costco Wholesale Corporation, "Annual Report, 2010," http://www.costco.com; Costco Wholesale Corporation, "Annual Report, 2010," https://www.costco.com; Costco Wholesale Corporation, "Annual Repo

REVIEW PROBLEM 13.1

The following income statements and balance sheets are for **PepsiCo**, **Inc.**We use this information in review problems throughout the chapter.

PepsiCo, Inc. Income Statement Years Ended December 25, 2010 and December 26, 2009 (in millions)					
	2010	2009			
Vet sales	\$57,838	\$43,232			
Cost of goods sold	26,575	20,099			
Gross margin	\$31,263	\$23,133			
Selling and administrative expenses	22,814	15,026			
Other operating expenses	117	63			
Operating income	5 8,332	\$ 8,044			
nterest expense	903	397			
Other Income (expense; net)	785	399			
ncome before taxes	5 B,214	\$ 8,046			
ncome tax expense	1,894	2,100			
Net income	5 6,320	\$ 5,946			

PepsiCo, Inc. Balance Sheet December 25, 2010 and December 26, 2009					
	2010	2009			
Assets					
Currents assets					
Cash and cash equivalents	\$ 5,943	\$ 3,943			
Marketable securities	426	192			
Accounts receivable (net)	6,323	4,624			
Merchandise inventory	3,372	2,618			
Other current assets	1,505	1,194			
Noncurrent assets					
Property, plant and equipment (net)	19,058	12,671			
Intangible assets	28,469	9,157			
Other assets	3,057	5,449			
Total assets	568.153	\$39,848			
Liabilities and shareholders' equity					
Current liabilities					
Short-term obligations	\$ 4,898	\$ 464			
Accounts payable and other liabilities	10,923	8,127			
Income taxes payable	71	165			
Noncurrent flabilities					
Long-term debt	19,999	7,400			
Other liabilities and deferred taxes	10,786	6,250			
Shareholders' equity					
Preferred stock (net of repurchased stock)	(109)	(104			
Common stock	4,558	280			
Retained earnings	37,402	34,443			
Accumulated income (loss)	(3,630)	(3,794			
Treasury stock	(16,745)	(13,383			
Total liabilities and shareholder's equity	568,153	\$39,848			

- Prepare a trend analysis for PepsiCo's income statement using the format shown in Figure 13.1 "Income Statement Trend Analysis for ".
- Prepare a trend analysis for PepsiCo's balance sheet using the format shown in Figure
 13.2 "Balance Sheet Trend Analysis for ".
- 3. Compare **PepsiCo's** increase in net income from 2009 to 2010 to **Coca-Cola's** increase shown in Figure 13.1 "Income Statement Trend Analysis for ". Which company has the highest percentage growth in net income?
- 4. Compare **PepsiCo's** increase in total assets from 2009 to 2010 to **Coca-Cola's** increase shown in Figure 13.2 "Balance Sheet Trend Analysis for ". Which company has the highest percentage growth in total assets?

Solution to Review Problem 13.1

1.



PepsiCo, Inc. Income Statement Years Ended December 25, 2010 and December 26, 2009 (dollar amounts are in millions)					
			Increase (from 200	A CONTRACTOR OF THE PARTY OF TH	
	2010	2009	Amount	Percent	
let Sales	557,838	543,232	\$14,606	33,8%	
lost of goods sold	26,575	20,099	6,476	32.2%	
iross margin	\$31,263	523,133	5 8,130	35.1%	
elling and administrative expenses	22,814	15,026	7,788	51.8%	
Other operating expenses	5 8.332	<u>63</u> 5 8,044	54 5 288	85.7% 3.6%	
Operating income Interest expense	903	397	506	127.5%	
Other income (expenses; net)	785	399	386	96.7%	
ncome before taxes	5 8.214	5 8.046	5 168	2.1%	
ncome tax expense	1,894	2,100	(206)	(9.8%)	
let income	5 6,320	5 5,946	5 374	6.3%	

Note: Percent change for each line item is found by dividing the increase (decrease) amount by the 2009 amount. For example, net sales 33.8 percent increase equals \$14,606 ÷ \$43,232.

2.

PepsiCo, Inc. Balance Sheet Years Ended December 25, 2010 and December 26, 2009 (dollar amounts are in millions)						
increase (decrease) from 2009 to 2010						
sets	2010	2009	Amount	Percent		
ument assets	Military.					
Cash and cash equivalents	3 3,941	5 3,943	\$ 2,000	50.7%		
Marketable securities	426	192	234	121.9%		
Accounts receivable (net)	6,325	4,624	1,099	36.7%		
Merchandise inventory	3,372	2,618	754	28.8%		
Other current assets	7,509	1,194	311	26.0%		
oncurrent assets						
Property, plant and equipment (net)	19,050	12,671	6,387	50,4%		
Intangible assets	28,469	9,157	19,312	210.9%		
Other assets	3,657	5,449	(2,392)	(43,994)		
otal assets	568,153	539,848	578.305	71.0%		
ubilities and shareholder's equity						
coverit liabilities						
Short-term obligations	\$14,000	5 464	\$ 4,434	955.6%		
Accounts payable and accrued liabilities	10,923	8,127	2.796	34.4%		
Income taxes payable	77.91	165	1945	(57.0%)		
oncurrent liabilities						
Long-term debt	19,999	7,400	12,599	170.3%		
Other liabilities and deferred taxes	10,706	6,250	4536	72,6%		
hareholder's equity						
Preferred stock (net of repurchased stock)	(109)	(104)	(5)	4.8%		
Common stock	4,550	280	4,27H	1,527.9%		
Retained earryngs	37,402	34,443	2,959	8.6%		
Accumulated other income (loss)	(3,630)	(3,794)	164	(8,396)		
Treasury stock	(16,745)	(31,383)	(3.362)	25.1%		
otal liabilities and shareholders' equity	568,153	\$39,848	528.305	21.0%		

Note: Percent change for each line item is found by dividing the increase (decrease) amount by the 2009 amount. For example, cash and cash equivalents 50.7 percent increase equals $$2,000 \div $3,943$.

- 3. Net income at PepsiCo increased \$374,000,000, or 6.3 percent, while net income at Coca-Cola increased \$4,985,000,000, or 73.1 percent (as shown in Figure 13.1 "Income Statement Trend Analysis for "). Thus Coca-Cola's growth in net income far exceeded that of PepsiCo. As mentioned earlier, this huge increase in Coca-Cola's net income is largely attributable to a one-time gain in 2010 of \$4,978,000,000.
- 4. Total assets at PepsiCo increased \$28,305,000,000, or 71.0 percent, while total assets at Coca-Cola increased \$24,250,000,000, or 49.8 percent (as shown in Figure 13.2 "Balance Sheet Trend Analysis for "). Thus PepsiCo's growth in total assets far exceeded that of Coca-Cola.

13.2 Common-Size Analysis of Financial Statements

LEARNING OBJECTIVE

1. Perform common-size analysis to evaluate financial statement information.

Question: How is common-size analysis used to evaluate the financial health of an organization?

Answer: Common-size analysis (also called vertical analysis) converts each line of financial statement data to an easily comparable, or common-size, amount measured as a percent. This is done by stating income statement items as a percent of net sales and balance sheet items as a percent of total assets (or total liabilities and shareholders' equity). For example, Coca-Cola had net income of \$11,809,000,000 and net sales of \$35,119,000,000 for 2010. The common-size percent is simply net income divided by net sales, or 33.6 percent (= \$11,809 ÷ \$35,119).

There are two reasons to use common-size analysis: (1) to evaluate information from one period to the next within a company and (2) to evaluate a company relative to its competitors. Common-size analysis answers such questions as "how do our current assets as a percent of total assets compare with last year?" and "how does our net income as a percent of net sales compare with that of our competitors?"

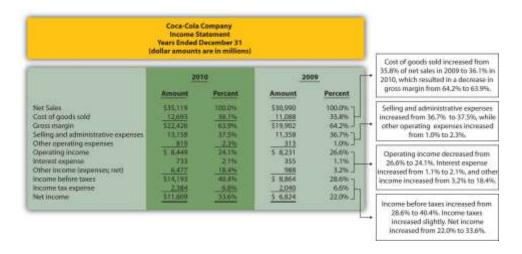


Using Common-Size Analysis to Evaluate Trends within a Company

Question: How is a formal common-size analysis prepared, and what does it tell us for Coca-Cola?

Answer: Figure 13.5 "Common-Size Income Statement Analysis for "presents the common-size analysis for Coca-Cola's income statement, and Figure 13.6 "Common-Size Balance Sheet Analysis for "shows the common-size analysis for Coca-Cola's balance sheet. As you look at these figures, notice that net sales are used as the base for the income statement, and total assets (or total liabilities and shareholders' equity) are used as the base for the balance sheet. That is, for the income statement, each item is measured as a percent of net sales, and for the balance sheet, each item is measured as a percent of total assets (or total liabilities and shareholders' equity).

Figure 13.5 Common-Size Income Statement Analysis for Coca-Cola



Note: All percentages use net sales as the base. For example, 2010 cost of goods sold percent of 36.1 percent equals \$12,693 cost of goods sold ÷ \$35,119 net sales. Note that rounding issues sometimes cause subtotals in the percent column to be off by a small amount.

In general, managers prefer expenses as a percent of net sales to decreaseover time, and profit figures as a percent of net sales to increase over time. As you can see in Figure 13.5 "Common-Size Income Statement Analysis for ", Coca-Cola's gross margin as a percent of net sales decreased from 2009 to 2010 (64.2 percent versus 63.9 percent). Operating income declined as

well (26.6 percent versus 24.1 percent). Income before taxes increased significantly from 28.6 percent in 2009 to 40.4 percent in 2010, again mainly due to a one-time gain of \$4,978,000,000 in 2010. This caused net income to increase as well, from 22.0 percent in 2009 to 33.6 percent in 2010. In the expense category, cost of goods sold as a percent of net sales increased, as did other operating expenses, interest expense, and income tax expense. Selling and administrative expenses increased from 36.7 percent in 2009 to 37.5 percent in 2010.

Coca-Cola Company Balance Sheet December 31 (dollar amounts are in millions) Cash and cash equivalents decreased from 18.8% of total assets to 15.4%, Marketable securities increased, and Current assets
Cash and cash equivalents
Marketable securities the remaining current assets \$ 9,151 decreased as a percent of total 62 3,758 assets. Accounts receivable (net) Merchandise inventory 4.0% Other current assets Long-term investments decreased as Incurrent assets
Long-term investments a percent of Intal assets. Property, plant and equipment increased 14,727 8,731 9,561 Property, plant and equipment (net) intangiths assets slightly, and intangible assets had a notable increase Total assets. Accounts payable and accrued Lubilities and shareholder's equity liabilities decreased along with loans Current Sabilities
Accounts payable and accrued Pabilities
Loans and notes payable and notes payable. Other liabilities 13.9% \$ 6,657 Other liabilities Long-term debt increased 9,055 5,059 4,545 93% Long-term diebt significantly from 10.4% to 19.3%. Other liabilities and deferred taxes Shareholder's equity Other liabilities and deferred taxes increased from 9.3% to 12.4%. Common stock Retained earnings Accumulated other income does (1.6%) Common stock and retained earnings decreased, Accumulated loss increased, and Treasury stock
Total kabilities and shareholders' equity treasury stock decreased as a percent of total liabilities and shareholders' equity

Figure 13.6 Common-Size Balance Sheet Analysis for Coca-Cola

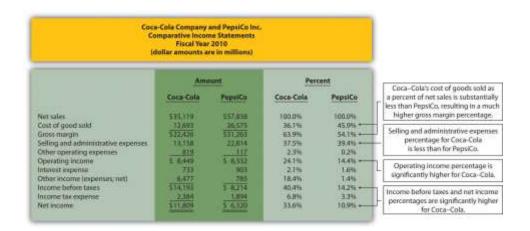
As you can see from Figure 13.6 "Common-Size Balance Sheet Analysis for ", the composition of assets, liabilities, and shareholders' equity accounts changed from 2009 to 2010. Notable changes occurred for intangible assets (26.4 percent in 2009 versus 36.9 percent in 2010), long-term debt (10.4 percent in 2009 versus 19.3 percent in 2010), retained earnings (86.5 percent in 2009 versus 68.0 percent in 2010), and treasury stock (52.2 percent in 2009 versus 38.1 percent in 2010).

Using Common-Size Analysis to Evaluate Competitors

Question: To this point, we have used common-size analysis to evaluate just one company, Coca-Cola. Common-size analysis is, however, also an effective way of comparing two companies with different levels of revenues and assets. For example, suppose one company has operating income of \$100,000, and a competing company has operating income of \$2,000,000. If both companies have similar levels of net sales and total assets, it is reasonable to assume that the more profitable company is the better performer. However, most companies are not the same size. How do we compare companies of different sizes?

Answer: This is where common-size analysis can help. Figure 13.7 "Common-Size Income Statement Analysis for " shows an income statement comparison for Coca-Cola and PepsiCo using common-size analysis. (The information for Coca-Cola comes from Figure 13.5 "Common-Size Income Statement Analysis for ", and the information for PepsiCo comes from the solution to part 1 of Note 13.15 "Review Problem 13.2" at the end of this segment.)

Figure 13.7 Common-Size Income Statement Analysis for Coca-Cola and PepsiCo

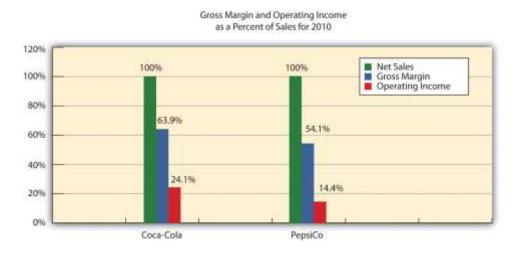


Note that rounding issues sometimes cause subtotals in the percent column to be off by a small amount.

Notice that PepsiCo has the highest net sales at \$57,838,000,000 versusCoca-Cola at \$35,119,000,000. Once converted to common-size percentages, however, we see that Coca-

Cola outperforms PepsiCo in virtually every income statement category. Coca-Cola's cost of goods sold is 36.1 percent of net sales compared to 45.9 percent at PepsiCo. Coca-Cola's gross margin is 63.9 percent of net sales compared to 54.1 percent at PepsiCo. Coca-Cola's operating income is 24.1 percent of sales compared to 14.4 percent at PepsiCo. Figure 13.8 "Comparison of Common-Size Gross Margin and Operating Income for "compares common-size gross margin and operating income for Coca-Cola and PepsiCo.

Figure 13.8 Comparison of Common-Size Gross Margin and Operating Income for Coca-Cola and PepsiCo



Common-size analysis enables us to compare companies on equal ground, and as this analysis shows, Coca-Cola is outperforming PepsiCo in terms of income statement information. However, as you will learn in this chapter, there are many other measures to consider before concluding that Coca-Cola is winning the financial performance battle.

Common-size analysis is obviously crucial to comparative analysis. In fact, some sources of industry data present the information exclusively in a common-size format, and most of the accounting software available today has been engineered to facilitate this type of analysis.

Business in Action 13.2

Common-Size Analysis Using Accounting Software

Most accounting computer programs, including QuickBooks, Peachtree, and MAS 90, provide common-size analysis reports. You simply select the appropriate report format

and financial statement date, and the system prints the report. Thus accountants using this type of software can focus more on analyzing common-size information than on preparing it.

KEY TAKEAWAY

Common-size analysis converts each line of financial statement data to an easily
comparable amount measured as a percent. Income statement items are stated as a
percent of net sales and balance sheet items are stated as a percent of total assets (or
total liabilities and shareholders' equity). Common-size analysis allows for the
evaluation of information from one period to the next within a company and between
competing companies.

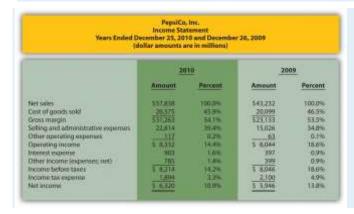
REVIEW PROBLEM 13.2

Refer to the information presented in Note 13.10 "Review Problem 13.1" for **PepsiCo**, and perform the following:

- 1. Prepare a common-size analysis for **PepsiCo's** income statement using the format shown in Figure 13.5 "Common-Size Income Statement Analysis for ".
- 2. Prepare a common-size analysis for **PepsiCo's** balance sheet using the format shown in Figure 13.6 "Common-Size Balance Sheet Analysis for ".
- 3. Briefly describe any significant changes from 2009 to 2010 identified in parts 1 and 2.

Solution to Review Problem 13.2

1.



Note: All percentages use net sales as the base. For example, 2010 cost of goods sold percent of 45.9 percent equals \$26,575 cost of goods sold $$\div$$ \$57,838 net sales. Note that rounding issues sometimes cause subtotals in the percent column to be off by a small amount.

2.

PepsiCo, Inc. Balance Sheet December 25, 2010 and December 26, 2009 (dollar amounts are in millions)						
	20	110	20	09		
	Amount	Percent	Amount	Percent		
Assets						
Current assets						
Cash and cash equivalents	\$ 5,943	8.7%	\$ 3,943	9.9%		
Marketable securities	426	0.6%	192	0.5%		
Accounts receivable (net)	6,323	9.3%	4,624	11.6%		
Merchandise inventory	3,372	4.9%	2,618	6.6%		
Other current assets	1,505	2.2%	1,194	3.0%		
Noncurrent assets						
Property, plant and equipment (net)	19,058	28.0%	12,671	31.8%		
Intangible assets	28,469	41,896	9,157	23,0%		
Other assets	3,057	4.5%	5,449	13.7%		
Total assets	\$68,153	100.0%	\$39,848	100.0%		
Liabilities and shareholders' equity						
Current liabilities						
Short-term obligations	4,898	7.2%	464	1.2%		
Accounts payable and other liabilities	10,923	16.0%	8,127	20.4%		
Income taxes payable	-71	0.1%	165	0.4%		
Noncurrent liabilities						
Long-term debt	19,999	29.3%	7,400	18.6%		
Other liabilities and deferred taxes	10,786	15.8%	6,250	15,7%		
Shareholders' equity				11/2002/00/00		
Preferred stock (net of repurchased stock)	(109)	(0.296)	(104)	(0.3%)		
Common stock	4,558	6.7%	280	0.7%		
Retained earnings	37,402	54.9%	34,443	86,4%		
Accumulated income (loss)	(3,630)	(5.3%)	(3,794)	(9.5%)		
treasury stock	(16,745)	(24.6%)	(13,383)	(33.6%)		
Total liabilities and shareholders' equity	568,153	100.0%	\$39,848	100.0%		

Note: All percentages use total assets or total liabilities and shareholders' equity as the base. For example, 2010 cash and cash equivalents percent of 8.7 percent equals $$5,943 \div $68,153$. Note that rounding issues sometimes cause subtotals in the percent column to be off by a small amount.

3. The composition of **PepsiCo's** income statement remained relatively consistent from 2009 to 2010. The most notable change occurred with

selling and administrative expenses, which increased from 34.8 percent of sales in 2009 to 39.4 percent of sales in 2010. This in turn drove down operating income from 18.6 percent in 2009 to 14.4 percent in 2010. This also likely caused the decrease in income before taxes, income tax expense, and net income.

The composition of **PepsiCo's** balance sheet had some significant changes from 2009 to 2010. The most notable changes occurred with intangible assets (23.0 percent in 2009 versus 41.8 percent in 2010), other assets (13.7 percent in 2009 versus 4.5 percent in 2010), short-term obligations (1.2 percent in 2009 versus 7.2 percent in 2010), long-term debt (18.6 percent in 2009 versus 29.3 percent in 2010), common stock (0.7 percent in 2009 versus 6.7 percent in 2010), and retained earnings (86.4 percent in 2009 versus 54.9 percent in 2010).

13.3 Ratio Analysis of Financial Information

LEARNING OBJECTIVE

1. Use ratio analysis to measure profitability, short-term liquidity, long-term solvency, and market valuation.

Question: Although reviewing trends and using common-size analysis provides an excellent starting point for analyzing financial information, managers, investors, and other stakeholders also use various ratios to assess the financial performance and financial condition of organizations. What are the four categories of ratios used to evaluate the financial health of an organization?

Answer: The four categories of ratios presented in this chapter are as follows (in order of presentation):

- 1. Ratios used to measure profitability (focus is on the income statement)
- 2. Ratios used to measure short-term liquidity (focus is on short-term liabilities)
- 3. Ratios used to measure long-term solvency (focus is on long-term liabilities)

4. Ratios used to measure market valuation (focus is on market value of the company)

For each ratio, we (1) explain the meaning, (2) provide the formula, (3) calculate the ratio for Coca-Cola for two years, and (4) compare the ratio for Coca-Cola to PepsiCo's ratio and industry averages. (Note: All industry averages throughout this chapter were obtained from http://moneycentral.msn.com. Some averages are not available or not applicable and will be noted as such.)

Table 13.1 "Financial Ratio Formulas" summarizes the formulas for all the ratios presented in this section, and Table 13.2 "Summary of Financial Ratios for " shows the ratio results for Coca-Cola, PepsiCo, and the industry averages that will be covered throughout this section.

Table 13.1 Financial Ratio Formulas

Profitability Measures

1. Gross margin ratio=Gross marginNet sales Indicates the gross margin generated for each dollar in net sales. 2. Profit margin ratio=Net incomeNet sales Indicates the profit generated for each dollar in net sales. 3. Return on assets=Net incomeAverage total assets Indicates how much net income was generated from each dollar in average assets invested.

4.

Return on common shareholders' equity=Net income – Preferred dividendsAverage common shareholders' equity

Indicates how much net income was generated from each dollar of common shareholders' equity.

5.

Earnings per share=Net income – Preferred dividendsWeighted average common shares outstand ing

Indicates how much net income was earned for each share of common stock outstanding.

Short-Term Liquidity Measures

6.

Current ratio=Current assetsCurrent liabilities

Indicates whether a company has sufficient current assets to cover current liabilities.
7.

Quick ratio=Cash + Marketable securities + Short-term receivablesCurrent liabilities

Indicates whether a company has sufficient quick assets to cover current liabilities.

8.

Receivables turnover ratio=Credit salesAverage accounts receivable

Indicates how many times receivables are collected in a given period.

9.

Average collection period=365 daysReceivables turnover ratio

Indicates how many days it takes on average to collect on credit sales.

10.

Inventory turnover ratio=Cost of goods soldAverage inventory

Indicates how many times inventory is sold and restocked in a given period.

11.

Average sale period=365 daysInventory turnover ratio

Indicates how many days it takes on average to sell the company's inventory.

Long-Term Solvency Measures

12.

Debt to assets=Total liabilitiesTotal assets

Indicates the percentage of assets funded by creditors.

13.

Debt to equity=Total liabilitiesTotal shareholders' equity

Indicates the amount of debt incurred for each dollar that owners provide.

14.

Times interest earned=Net income + Income tax expense + Interest expenseInterest expense

Indicates the company's ability to cover its interest expense related to long-term debt with current period earnings.

Market Valuation Measures

15.

Market capitalization=Market price per share×Number of shares outstanding

Indicates the value of a company at a point in time.

16.

Price-earnings ratio=Market price per shareEarnings per share

Indicates the premium investors are willing to pay for shares of stock relative to the company's earnings.

 $\ \, \text{Table 13.2 Summary of Financial Ratios for } \textbf{Coca-Cola}, \textbf{PepsiCo}, \text{ and the Industry} \\$

Average

		Coca-Cola 2010	PepsiCo 2010	Industry Average 2010					
Pro	Profitability Measures								
1.	Gross margin ratio	63.9 percent	54.1 percent	56.1 percent					
2.	Profit margin ratio	33.6 percent	10.9 percent	19.2 percent					
3.	Return on assets	19.4 percent	11.7 percent	14.2 percent					
4.	Return on common shareholders' equity	41.7 percent	32.3 percent	34.7 percent					
5.	Earnings per share	\$5.12	\$3.97	Not applicable					
Sho	Short-Term Liquidity Measures								
6.	Current ratio	1.17 to 1	1.11 to 1	1.20 to 1					

		Coca-Cola 2010	PepsiCo 2010	Industry Average 2010			
7.	Quick ratio	0.85 to 1	0.80 to 1	1.10 to 1			
8.	Receivables turnover ratio	8.58 times	10.57 times	9.70 times			
9.	Average collection period	42.54 days	34.53 days	37.63 days			
10.	Inventory turnover ratio	5.07 times	8.87 times	7.50 times			
11.	Average sale period	71.99 days	41.15 days	48.67 days			
Lon	g-Term Solvency Measures						
12.	Debt to assets	0.57 to 1	0.68 to 1	0.48 to 1			
13.	Debt to equity	1.33 to 1	2.17 to 1	0.94 to 1			
14.	Times interest earned	20.36 times	10.10 times	10.70 times			
Mai	Market Valuation Measures						
15.	Market capitalization	\$146,500,000,000	\$100,700,000,000	\$87,500,000,000			
16.	Price-earnings ratio	12.48 times	16.04 times	14.60 times			

Before we discuss the various ratios, it is important to note that different terms are often used in financial statements to describe the same item. For example, some companies use the term net revenues instead of net sales, and the income statement is often called the statement of earnings, or or or osolidated statement of earnings. Also be sure to review the income statement and balance sheet information for Coca-Cola shown in Figure 13.5 "Common-Size Income Statement Analysis for " and Figure 13.6 "Common-Size Balance Sheet Analysis for ". We refer to these figures throughout this section. (All the dollar amounts given for Coca-Cola are in millions unless stated otherwise.)

Profitability Ratios

Question: Analysts, shareholders, suppliers, and other stakeholders often want to evaluate profit trends within a company and compare a company's profits with competitors' profits. What are the five common ratios used to evaluate company profitability?

Answer: The five ratios used to evaluate profitability are as follows:

- 1. Gross margin ratio
- 2. Profit margin ratio
- 3. Return on assets
- 4. Return on common shareholders' equity
- 5. Earnings per share

Gross Margin Ratio

Question: How is the gross margin ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The gross margin ratio indicates the gross margin generated for each dollar in net sales and is calculated as gross margin (which is net sales minus cost of goods sold) divided by net sales:

Key Equation

Gross margin ratio=Gross marginNet sales

The gross margin ratio for Coca-Cola using 2010 information is calculated as follows, with PepsiCo and industry average information following it:

Gross margin ratio=\$22,426\$35,119=63.9%

Coca-Cola	Coca-Cola	PepsiCo	Industry Average
2010	2009	2010	2010

Gross margin				
ratio	63.9 percent	64.2 percent	54.1 percent	56.1 percent

The gross margin ratio indicates Coca-Cola generated 63.9 cents in gross margin for every dollar in net sales. This ratio decreased slightly from 2009 to 2010 and is substantially higher than PepsiCo's 54.1 percent. Coca-Cola is also higher than the industry average of 56.1 percent. (Alternative terms: Gross margin is often called gross profit, net sales is often called net revenues, and cost of goods sold is often called cost of sales.)

Profit Margin Ratio

Question: How is the profit margin ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The profit margin ratio shows the profit generated for each dollar in net sales. It is calculated as net income divided by net sales:

Rey Equation

Profit margin ratio=Net incomeNet sales

The profit margin ratio for Coca-Cola using 2010 information is calculated as follows, with PepsiCo and industry average information following it:

Profit margin ratio=\$11,809\$35,119=33.6%

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Profit margin ratio	33.6 percent	22.0 percent	10.9 percent	19.2 percent

The profit margin ratio indicates Coca-Cola generated 33.6 cents in net income for every dollar in net sales. This ratio increased significantly from 2009 to 2010 and is substantially higher

than PepsiCo's 10.9 percent.Coca-Cola is also higher than the industry average of 19.2 percent. (Alternative term: Net income is often called net earnings.)

Return on Assets

Question: The gross margin ratio and profit margin ratio focus solely on income statement information. Analysts also want to know what size asset base generated the net income. For example, a company with assets of \$100,000 and net income of \$15,000 is likely performing better than a company with assets of \$300,000 and identical net income of \$15,000. A measure that considers the assets required to generate net income is called return on assets. How is return on assets calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The return on assets ratio is used to evaluate how much net income was generated from each dollar in average assets invested. Return on assets is net income divided by average total assets:

The average total assets amount is found by adding together total assets at the end of the current year and previous year (2010 and 2009 for this example) and dividing by two. The return on assets ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Return on assets=\$11,809(\$72,921+\$48,671)÷2=\$11,809\$60,796=19.4%

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Return on assets	19.4 percent	15.3 percent	11.7 percent	14.2 percent

The return on assets ratio indicates Coca-Cola generated 19.4 cents in net income for every dollar in average assets. This ratio increased from 2009 to 2010 and is higher than PepsiCo's 11.7 percent. Coca-Cola exceeded the industry average of 14.2 percent.

(Note: There are several variations on the return on assets calculation. Some prefer to use average operating assets in the denominator. Others adjust net income in the numerator by adding back interest expense net of the interest expense tax benefit. We leave these variations to advanced cost and intermediate accounting textbooks.)

Return on Common Shareholders' Equity

Question: How is the return on common shareholders' equity ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: Common shareholders are interested in thereturn on common shareholders' equity ratio because this ratio tells them how much net income was generated from each dollar of common shareholders' equity. The return on common shareholders' equity ratio is calculated as follows:

Key Equation

Return on common shareholders' equity=Net income – Preferred dividendsAverage common shareholders' equity

Note that preferred dividends are deducted from net income in the numerator. If the company does not have any outstanding preferred stock, as is the case with Coca-Cola, the preferred dividends amount is zero.

Average common shareholders' equity in the denominator is found by adding together all items in the shareholders' equity section of the balance sheet at the end of the current year and previous year (2010 and 2009 for this example), except preferred stock items, and dividing by two.

Because Coca-Cola does not have preferred stock, an average of all items in the shareholders' equity section is in the denominator. The return on common shareholders' equity ratio for Coca-

Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Return on commonshareholders' equity= $$11,809-$0[($10,937+$49,592-$1,450-$27,762)+($9,417+$42,084-$757-$25,398)]\div 2=$11,809$28,332=41.7%$

	Coca-Cola	Coca-Cola	PepsiCo	Industry
	2010	2009	2010	Average 2010
Return on common shareholders' equity	41.7 percent	29.5 percent	32.3 percent	34.7 percent

The return on common shareholders' equity ratio indicates Coca-Colagenerated 41.7 cents in net income for every dollar in average common shareholders' equity. This ratio increased significantly from 2009 to 2010 and is higher than PepsiCo's 32.3 percent. Coca-Cola exceeded the industry average of 34.7 percent.

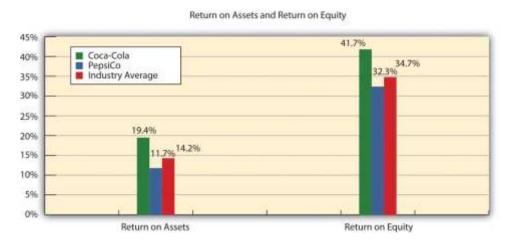
Coca-Cola's return on common shareholders' equity of 41.7 percent is higher than its return on assets of 19.4 percent, indicating that the company has positive financial leverage. Financial leverage describes a company's ability to leverage common shareholders' equity by taking on debt at an interest rate lower than the company's return on assets. For example, assume a company has equity of \$10,000 earning 10 percent. The company can leverage this equity by borrowing \$8,000 with a 6 percent interest rate. Assuming the company uses this \$8,000 to purchase assets that earn 10 percent, the company has created positive financial leverage since the cost of borrowing is lower than the return on assets. This results in a return on equity that is higher than the return on assets. (Note: For a one-year period, the return on assets is \$1,800 [= \$18,000 \times 10 percent] less the cost of debt of \$480 [= 6 percent \times \$8,000], or \$1,320. This results in a return on assets of 7.3 percent [= \$1,320 \div \$18,000]. Positive financial leverage causes the return on equity to be much higher at 13.2 percent [= \$1,320 \div \$10,000 equity].)

Although some level of financial leverage is generally regarded as healthy, companies that are highly leveraged tend to be riskier than similar companies with less leverage. Analysts and

shareholders should avoid drawing quick conclusions that increases in return on common shareholders' equity are always better than decreases without thoroughly reviewing the rest of the data.

Figure 13.9 "Return on Assets and Return on Equity for " shows the return on assets and return on equity for Coca-Cola, PepsiCo, and the industry average.

Figure 13.9 Return on Assets and Return on Equity for Coca-Cola, PepsiCo, and the Industry Average



Earnings per Share

Question: How is earnings per share calculated, and what does it tell us aboutCoca-Cola relative to PepsiCo and the industry average?

Answer: Earnings per share indicates how much net income was earned for each share of common stock outstanding. The earnings per share ratio states net income on a per share basis and is calculated as the following:

Key Equation

Earnings per share=Net income-Preferred dividendsWeighted average common shares outstanding

Note that preferred dividends are deducted from net income in the numerator. If the company does not have any outstanding preferred stock, as is the case with Coca-Cola, the preferred

dividends amount is zero. The weighted average common shares outstanding amount used in the denominator is typically provided in the financial statements, either on the income statement or in the notes to the financial statements. (More advanced intermediate accounting textbooks discuss this calculation in detail. Throughout this chapter, we provide the number of weighted average common shares outstanding.)

Earnings per share for Coca-Cola using 2010 information is calculated as follows, with PepsiCo and industry average information following it (dollar amount and shares are in millions, except per share amount):

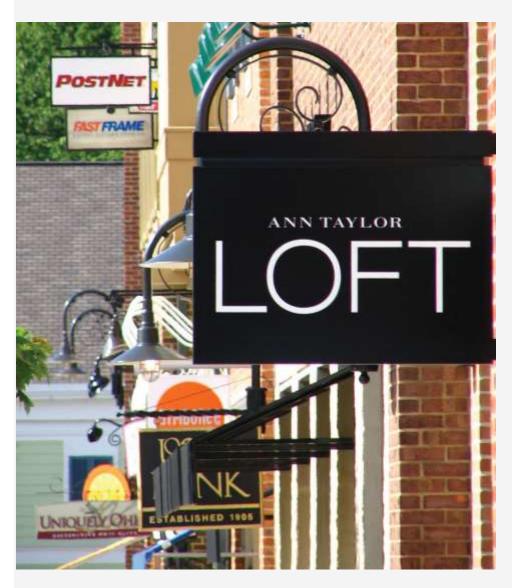
Earnings per share=\$11,809-\$02,308 shares=\$5.12 per share

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Earnings per share	\$5.12	\$2.95	\$3.97	Not applicable

The earnings per share amount at Coca-Cola indicates the company earned \$5.12 for each share of common stock outstanding. This ratio increased from 2009 to 2010. Although earnings per share is useful for looking at trends over time within a company, it cannot be compared in any meaningful way from one company to another because different companies have different numbers of shares outstanding.

For example, assume two identical companies earn \$10,000 for the year. One company has one share of common stock outstanding, and the other has two shares outstanding. Thus one company has earnings per share of $$10,000 (= $10,000 \div 1 \text{ share})$ and the other company has earnings per share of <math>$5,000 (= $10,000 \div 2 \text{ shares})$$. The second company is not performing any worse; it simply has more shares outstanding. This is why you should not compare earnings per share across companies. (Alternative terms: Earnings per share are often called EPS or income per share.)

Business in Action 13.3



Source: Photo courtesy of

DangApricot, http://commons.wikimedia.org/wiki/File:AnnTaylorLoftSign.JPG.

The Importance of Earnings per Share

The business press often uses earnings per share to announce a company's earnings. For example, the Associated Press addressed earnings at **AnnTaylor Stores**

Corporation, a retailer of women's clothing, as follows: "Quarterly income fell to \$7,100,000, or 10 cents per share, from \$30,100,000, or 41 cents, the year before.

Setting aside relocation costs, adjusted earnings were 18 cents per share, a penny higher than the average estimate from analysts polled by Thomson Financial."

This quote demonstrates not only that earnings per share data are important when announcing a company's earnings but also that analysts use these data when making predictions about a company's performance. A quick perusal of any business publication, such as *The Wall Street Journal*, or a review of online business press releases at sites like http://finance.yahoo.com will confirm that earnings per share data are commonly used to announce a company's financial results.

Source: Associated Press, "AnnTaylor's 2Q Profit Plummets on Charge," August 19, 2005.

REVIEW PROBLEM 13.3

Refer to the information presented in Note 13.10 "Review Problem 13.1" for **PepsiCo**, and perform the following for 2010:

- 1. Calculate the gross margin ratio, and briefly describe what it means for **PepsiCo**.
- 2. Calculate the profit margin ratio, and briefly describe what it means for **PepsiCo**.
- 3. Calculate return on assets, and briefly describe what it means for **PepsiCo**.
- 4. Calculate return on common shareholders' equity, and briefly describe what it means for **PepsiCo**. Assume **PepsiCo** recorded preferred dividends of \$6,000,000 in 2010.
- 5. Calculate earnings per share, and briefly describe what it means for**PepsiCo**. Assume weighted average common shares outstanding totaled 1,590,000,000 shares.

Solutions to Review Problem 13.3

1.

Gross margin ratio=Gross marginNet sales=\$31,263\$57,838=54.1%

For every dollar in net sales, **PepsiCo** generated 54.1 cents in gross margin.

2.

Profit margin ratio=Net incomeNet sales=\$6,320\$57,838=10.9%

For every dollar in net sales, **PepsiCo** generated 10.9 cents in net income.

3.

Return on assets=Net incomeAverage total assets=\$6,320(\$68,153+\$39,848)÷2=\$6,32 0\$54,001=11.7%

For every dollar in average assets, **PepsiCo** generated 11.7 cents in net income.

4.

Return on commonshareholders' equity=Net income – Preferred dividendsAverage co mmon shareholders' equity=\$6,320-\$6[(\$4,558+\$37,402-\$3,630-\$16,745)+(\$280+\$34,443-\$3,794-\$13,383)]÷2=\$6,314\$19,566=32.3%

For every dollar in average common shareholders' equity, **PepsiCo** generated 32.3 cents in net income (after deducting preferred dividends).

5.

Earnings per share=Net income – Preferred dividendsWeighted average common share s outstanding=\$6,320-\$61,590 shares=\$3.97 per share

For each common share outstanding, **PepsiCo** generated \$3.97 in net income (after deducting preferred dividends).

Short-Term Liquidity Ratios

Question: Suppliers and other short-term lenders often want to evaluate whether companies can meet short-term obligations. What are the four common ratios used to evaluate short-term liquidity?



Answer: The four ratios used to evaluate short-term liquidity are as follows:

- 1. Current ratio
- 2. Quick ratio
- 3. Receivables turnover ratio (often converted to average collection period)
- 4. Inventory turnover ratio (often converted to average sale period)

Current Ratio

Question: How is the current ratio calculated, and what does it tell us aboutCoca-Cola relative to PepsiCo and the industry average?

Answer: The current ratio indicates whether a company has sufficient current assets to cover current liabilities. It is found by dividing current assets by current liabilities:

Key Equation

Current ratio=Current assetsCurrent liabilities

The current ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Current ratio=\$11,199+\$138+\$4,430+\$2,650+\$3,162\$8,859+\$8,100+\$1,549=\$21,579\$18,508=1 .17 to 1

	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Current ratio	1.17 to 1	1.28 to 1	1.11 to 1	1.20 to 1

The current ratio indicates Coca-Cola had \$1.17 in current assets for every dollar in current liabilities. This ratio decreased from 2009 to 2010 and is slightly higher than PepsiCo's 1.11 to 1 ratio. Coca-Cola is close to the industry average of 1.20 to 1. In general, a current ratio above 1 to 1 is preferable, which indicates the company has sufficient current assets to cover current liabilities. However, finding the ideal minimum current ratio is dependent on many factors, such as the industry, the overall financial condition of the company, and the composition of the

company's current assets and current liabilities. Because of variations in these factors from one company to the next, a more stringent measure of short-term liquidity is often used. We present this measure, called the quick ratio, next.

Quick Ratio

Question: How is the quick ratio calculated, and what does it tell us aboutCoca-Cola relative to PepsiCo and the industry average?

Answer: The quick ratio (also called acid-test ratio) indicates whether a company has sufficient quick, or highly liquid, assets to cover current liabilities. The quick ratio is quick assets divided by current liabilities:

Key Equation

Ouick ratio=Cash + Marketable securities+Short-term receivablesCurrent liabilities

Notice the numerator excludes current assets that are not easily and quickly converted to cash. Although inventory is typically excluded from the numerator, further analysis is needed to evaluate whether inventory should be included. For example, grocery stores turn inventory over very quickly, typically within a couple of weeks, and should consider including inventory in the quick ratio. Producers of wine, on the other hand, turn inventory over very slowly, and should consider excluding inventory in the numerator of the quick ratio. For the sake of consistency, you should exclude inventory from the numerator in this chapter, unless told otherwise. (Note: Many companies provide two quick ratio calculations, one that includes inventory in the numerator and one that excludes inventory in the numerator. If two ratios are presented, it is important to label each ratio to indicate whether inventory has been included or excluded.)

It is helpful when reviewing a company's balance sheet to remember that current assets are presented in order of liquidity, with the most liquid current asset appearing first and the least liquid appearing last. This helps in determining whether a particular current asset should be included or excluded in the numerator of the quick ratio. The quick ratio for Coca-Colafor 2010 is calculated as follows, with PepsiCo and industry average information following it:

	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Quick ratio	0.85 to 1	0.95 to 1	0.80 to 1	1.10 to 1

The quick ratio indicates Coca-Cola had \$0.85 in quick assets for every dollar in current liabilities. This ratio decreased from 2009 to 2010 and is slightly higher than PepsiCo's 0.80 to 1 ratio. Coca-Cola is below the industry average of 1.10 to 1.

Receivables Turnover Ratio

Question: How is the receivables turnover ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The receivables turnover ratio indicates how many times receivables are collected in a given period and is found by dividing credit sales by average accounts receivable:

Key Equation

Receivables turnover ratio=Credit salesAverage accounts receivable

Assume all net sales presented on the income statement are on account, and therefore will be used in the numerator. The average accounts receivable amount in the denominator is found by adding together accounts receivable at the end of the current year and previous year (2010 and 2009 for this example) and dividing by two. The receivables turnover ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Receivables turnover ratio= $\$35,119(\$4,430+\$3,758) \div 2=\$35,119\$4,094=8.58$ times

	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Receivables turnover				
ratio	8.58 times	9.05 times	10.57 times	9.70 times

The receivables turnover ratio indicates Coca-Cola collected receivables 8.58 times during 2010. This ratio decreased from 2009 to 2010 and is lower than PepsiCo's 10.57 times. Coca-Cola is below the industry average of 9.70 times.

Question: How is the receivables turnover ratio converted to average collection period?

Answer: The receivables turnover ratio can be converted to theaverage collection period, which indicates how many days it takes on average to collect on credit sales, as follows:

Key Equation

Average collection period=365 daysReceivables turnover ratio

This ratio is typically compared to the company's credit terms to evaluate how effectively receivables are being collected. The average collection period for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Average collection period=365 days8.58 times=42.54 days

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Average collection period	42.54 days	40.33 days	34.53 days	37.63 days

The average collection period indicates Coca-Cola collected credit sales in 42.54 days, on average. The number of days increased slightly from 2009 to 2010 and is higher than PepsiCo's 34.53 days. Coca-Cola is also above the industry average of 37.63 days and therefore is slower at collecting accounts receivable than the industry as a whole.

Inventory Turnover Ratio

Question: How is the inventory turnover ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average? Answer: The inventory turnover ratio indicates how many times inventory is sold and restocked in a given period. It is calculated as cost of goods sold divided by average inventory:

Key Equation

Inventory turnover ratio=Cost of goods soldAverage inventory

The average inventory amount in the denominator is found by adding together inventory at the end of the current year and previous year (2010 and 2009 for this example) and dividing by two. The inventory turnover ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Inventory turnover ratio= $$12,693($2,650+$2,354) \div 2=$12,693$2,502=5.07 times$

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Inventory turnover ratio	5.07 times	4.88 times	8.87 times	7.50 times

The inventory turnover ratio indicates Coca-Cola sold and restocked inventory 5.07 times during 2010. This ratio increased slightly from 2009 to 2010 and is substantially lower than PepsiCo's 8.87 times. Coca-Cola is well below the industry average of 7.50 times.

Question: How is the inventory turnover ratio converted to average sale period?

Answer: The inventory turnover ratio can be converted to theaverage sale period, which indicates how many days it takes on average to sell the company's inventory, as follows:

Key Equation

Average sale period=365 daysInventory turnover ratio

The average sale period for Coca-Cola for 2009 is calculated as follows, with PepsiCo and industry average information following it:

Average sale period=365 days5.07 times=71.99 days

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Average sale period	71.99 days	74.80 days	41.15 days	48.67 days

The average sale period indicates Coca-Cola sold its inventory in 71.99 days, on average. The number of days decreased from 2009 to 2010 and is substantially higher than PepsiCo's 41.15 days. Coca-Cola is also above the industry average of 48.67 days and therefore is slower at selling inventory than the industry as a whole.

Business in Action 13.4

Industry Variations in Inventory and Receivable Turnover

Retail grocery stores turn inventory over every 22 days, meaning that shelves are emptied and restocked about every three weeks. In addition to extremely fast inventory turnover, retail grocery stores collect credit sales in seven days. Thus it takes 29 days, on average, to convert freshly stocked inventory to cash. Very few industries are able to convert inventory to cash as quickly. Examples of inventory and receivable turnover for several industries are shown in the following.

	Receivables Turnover	Inventory Turnover
Auto manufacturers	39 days	41 days
Chemical manufacturing	51 days	61 days

Forestry and wood products	46 days	53 days
Computer systems	78 days	18 days

Source: Industry averages found at MSN Money, Home

Page,"http://moneycentral.msn.com.

REVIEW PROBLEM 13.4

Refer to the information presented in Note 13.10 "Review Problem 13.1" for **PepsiCo**, and perform the following requirements for 2010:

- 1. Calculate the current ratio, and briefly describe what it means for **PepsiCo**.
- 2. Calculate the quick ratio, and briefly describe what it means for **PepsiCo**.
- 3. Calculate the receivables turnover ratio and average collection period, and briefly describe what these measures mean for **PepsiCo**. Assume all sales are on account.
- 4. Calculate the inventory turnover ratio and average sale period, and briefly describe what these measures mean for **PepsiCo**.

Solution to Review Problem 13.4

1.

Current ratio=Current assetsCurrent liabilities=\$5,943+\$426+\$6,323+\$3,372+1,505\$4, 898+\$10,923+\$71=\$17,569\$15,892=1.11 to 1

For every dollar in current liabilities, **PepsiCo** had \$1.11 in current assets.

2.

Quick ratio=Cash + Marketable securities + Shortterm receivablesCurrent liabilities=\$5,943+\$426+\$6,323\$4,898+\$10,923+\$71=\$12,69 2\$15,892=0.80 to 1

For every dollar in current liabilities, **PepsiCo** had \$0.80 in quick assets.

3.

Receivables turnover ratio=Credit salesAverage accounts receivable=\$57,838(\$6,323+\$4,624)÷2=\$57,838\$5,474=10.57 times

PepsiCo collected receivables 10.57 times during 2010.

Average collection period=365 daysReceivables turnover ratio=365 days10.57 times=3
4.53 days

PepsiCo collected credit sales in 34.53 days, on average.

4.

Inventory turnover ratio=Cost of goods soldAverage inventory=\$26,575(\$3,372+\$2,618)÷2=\$26,575\$2,995=8.87 times

PepsiCo sold and restocked inventory 8.87 times during 2010.

Average sale period=365 daysInventory turnover ratio=365 days8.87 times=41.15 days

PepsiCo sold its inventory in 41.15 days, on average.

Long-Term Solvency Ratios

Question: Banks, bondholders, and other long-term lenders often want to evaluate whether companies can meet long-term obligations. What are the three common ratios used to evaluate long-term solvency?

Answer: The three ratios used to evaluate long-term solvency are as follows:

- 1. Debt to assets
- 2. Debt to equity
- 3. Times interest earned

Debt to Assets

Question: How is the debt to assets ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The debt to assets ratio indicates the percentage of assets funded by creditors and is used to evaluate the financial leverage of a company. Debt to assets is found by dividing total liabilities by total assets:

The higher the percentage, the higher the financial leverage. The debt to assets ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCoand industry average information following it:

Debt to assets=\$8,859+\$8,100+\$1,549+\$14,041+\$9,055\$72,921=\$41,604\$72,921=0.57 to 1

	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Debt to assets	0.57 to 1	0.48 to 1	0.68 to 1	0.48 to 1

The debt to assets ratio indicates that creditors funded 57 percent of Coca-Cola's assets at the end of 2010. This ratio increased from 2009 to 2010 and is lower than PepsiCo's 0.68 to 1. Coca-Cola is higher than the industry average of 0.48 to 1.

A review of the basic balance sheet equation shows that the complement of the debt to assets ratio provides the percentage of assets funded by shareholders. Thus for every dollar Coca-Cola has in assets, creditors fund 0.57 and shareholders fund 0.43 (= 1 - 0.57):

The debt to assets ratio reveals Coca-Cola (0.57 to 1) and PepsiCo (0.68 to 1) are more highly leveraged than the industry average of 0.48 to 1.

Debt to Equity

Question: How is the debt to assets ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: A variation of the debt to assets ratio is the debt to equity ratio, which measures the balance of liabilities and shareholders' equity used to fund assets. The debt to equity ratio is total liabilities divided by total shareholders' equity:

Key Equation

Debt to equity=Total liabilitiesTotal shareholders' equity

This ratio indicates the amount of debt incurred for each dollar that owners provide. The debt to equity ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it:

Debt to equity=\$8,859+\$8,100+\$1,549+\$14,041+\$9,055\$10,937+\$49,592-\$1,450-\$27,762=\$4 1,604\$31,317=1.33 to 1

	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Debt to equity	1.33 to 1	0.92 to 1	2.17 to 1	0.94 to 1

The debt to equity ratio indicates that Coca-Cola had \$1.33 in liabilities for each dollar in shareholders' equity. This ratio increased from 2009 to 2010 and is substantially lower than PepsiCo's 2.17 to 1. However, Coca-Cola is higher than the industry average of 0.94 to 1.

Business in Action 13.5



Source: Photo courtesy of

spechtenhauser, http://www.flickr.com/photos/usinside/2931437356/.

Financial Leverage at General Motors and Toyota

Prior to the company's bankruptcy filing in 2009, **General Motors (GM)** was the largest manufacturer of automobiles and trucks in the world (ranked by revenues). However, **GM** took on substantial amounts of debt over several years. With an average debt to equity ratio of 2.5 to 1, the automobile industry is relatively highly leveraged,

but **GM's**ratio was substantially higher at 11.3 to 1. This means that **GM** had \$11.30 in debt for every \$1 in shareholders' equity.

Toyota Motor Corporation, on the other hand, was not highly leveraged; it had a debt to equity ratio of 1 to 1. Thus **Toyota** had \$1 in debt for every \$1 in shareholders' equity. It is important to review other financial ratios before concluding that **Toyota** was in better financial shape than **GM**, but the fact that **GM** was much more highly leveraged than **Toyota** likely played a big role in **GM's** downfall! Source: Industry averages found at MSN Money, Home

Page, "http://moneycentral.msn.com and Yahoo! Finance, "Home

Page,"http://biz.yahoo.com.

Times Interest Earned

Question: How is times interest earned calculated, and what does it tell us aboutCoca-Cola relative to PepsiCo and the industry average?

Answer: The times interest earned ratio (also called interest coverage ratio) measures the company's ability to cover its interest expense related to long-term debt with current period earnings. The times interest earned ratio is net income before income tax expense and interest expense divided by interest expense:

Key Equation

Times interest earned=Net income + Income tax expense + Interest expenseInterest expense

Notice that income tax expense and interest expense are added back in the numerator to find net income available to cover interest expense. The times interest earned ratio for **Coca-Cola** for 2010 is calculated as follows, with **PepsiCo** and industry average information following it:

Times interest earned=\$11,809+\$2,384+\$733\$733=\$14,926\$733=20.36 times

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
--	-----------	-----------	---------	------------------

	2010	2009	2010	2010
Times interest				
earned	20.36 times	25.97 times	10.10 times	10.70 times

The times interest earned ratio indicates **Coca-Cola** had earnings to cover interest expense 20.36 times. This ratio decreased from 2009 to 2010 and is much higher than **PepsiCo's** 10.10 times. **Coca-Cola** is also higher than the industry average of 10.70 times. It appears that **Coca-Cola** has plenty of earnings to cover interest expense. **REVIEW PROBLEM 13.5**

Refer to the information presented in Note 13.10 "Review Problem 13.1" for PepsiCo, and perform the following requirements for 2010:

- 1. Calculate the debt to assets ratio, and briefly describe what it means for **PepsiCo**.
- 2. Calculate the debt to equity ratio, and briefly describe what it means for **PepsiCo**.
- 3. Calculate the times interest earned ratio, and briefly describe what it means for **PepsiCo**.

Solution to Review Problem 13.5

1.

Debt to assets=Total liabilitiesTotal assets=\$4,898+\$10,923+\$71+\$19,999+\$10,786\$6 8,153=\$46,677\$68,153=0.68 to 1

Creditors funded 68 percent of PepsiCo's assets. Owners funded the remaining 32 percent.

2.

Debt to equity=Total liabilitiesTotal shareholders' equity=\$4,898+\$10,923+\$71+\$19,9 99+\$10,786(\$109)+\$4,558+\$37,402-\$3,630-\$16,745=\$46,677\$21,476=2.17 to 1

For every dollar in shareholders' equity, **PepsiCo** had \$2.17 in liabilities.

3.

Times interest earned=Net income + Income tax expense +Interest expenseInterest exp ense=\$6,320+\$1,894+\$903\$903=\$9,117\$903=10.10 times

PepsiCo had earnings to cover interest expense 10.10 times.

Market Valuation Measures

Question: Existing and potential shareholders are often interested in a company's market value. What are the two common measures used to evaluate market value?

Answer: The two measures used to determine and evaluate the market value of a company are as follows:

- 1. Market capitalization
- 2. Price-earnings ratio

Market Capitalization

Question: How is market capitalization calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: Market capitalization (also called market cap) measures the value of a company at a point in time. It is determined by multiplying market price per share times the number of shares outstanding:

Key Equation

Market capitalization = Market price per share × Number of shares outstanding

Coca-Cola's market capitalization for 2010 is calculated as follows, with PepsiCo information following it. The number of shares outstanding at Coca-Cola's fiscal year ended December 31, 2010, totaled 2,292,000,000 (= 3,520,000,000 shares issued – 1,228,000,000 treasury shares). The market price per share at that time was \$63.92.

Market capitalization = \$63.92 per share $\times 2,292,000,000$ shares = \$146,500,000,000



	Coca-Cola 2010	Coca-Cola 2009	PepsiCo 2010	Industry Average 2010
Market capitalization	\$146,500,000,000	\$123,200,000,000	\$100,700,000,000	\$87,500,000,000

Coca-Cola's market capitalization indicates that the company's shares outstanding had a market value totaling \$146,500,000,000 at the end of 2010. This amount increased significantly from 2009 to 2010 and is higher than PepsiCo's \$100,700,000,000. Both Coca-Cola and PepsiCo are above the industry average of \$87,500,000.

(Note that the number of shares outstanding is typically found in the shareholders' equity section of the balance sheet or in the notes to the financial statements. We provide the number of shares outstanding throughout this chapter, unless noted otherwise. This number is different than the weighted average shares outstanding used to calculate earnings per share earlier in the chapter. Also note that the price per share amount is from Yahoo's finance Web site at http://finance.yahoo.com. We provide this information throughout the chapter, unless noted otherwise.)

Looking at a company's market capitalization is a quick way of gauging its aggregate value. But what does a number like Coca-Cola's\$146,500,000,000 market capitalization really tell us about how a company compares to others? Note 13.54 "Business in Action 13.6" has the answer.

Business in Action 13.6

Three Categories of Market Capitalization

Most investors refer to market capitalization as *market cap*. Companies are typically classified into one of three market cap categories: small-cap, midcap, and large-cap. In general, small-cap companies have a market value of less than \$1,000,000,000, midcap companies have a market value between \$1,000,000,000 and \$12,000,000,000, and large-cap companies have a market value greater than \$12,000,000,000.

Thus small-cap mutual funds are stock funds that invest in companies with a market value of less than \$1,000,000,000. Midcap mutual funds are stock funds that invest in

companies with a market value between \$1,000,000,000 and \$12,000,000,000, and so on. These categories are important to investors because the stocks of small-cap companies tend to be more volatile than those of mid- or large-cap companies. Source: Definitions are from the Web site of Vanguard, one of the world's largest investment management firms (http://www.vanguard.com).

Price-Earnings Ratio

Question: How is the price-earnings ratio calculated, and what does it tell us about Coca-Cola relative to PepsiCo and the industry average?

Answer: The price-earnings ratio (also called P/E ratio) measures the premium investors are willing to pay for shares of stock relative to the company's earnings. The price-earnings ratio is found by dividing market price per share by earnings per share:

Key Equation

Price-earnings ratio=Market price per shareEarnings per share

In general, a relatively high price-earnings ratio indicates investors expect favorable future earnings, whereas a relatively low price-earnings ratio indicates investors expect moderate future earnings. The price-earnings ratio for Coca-Cola for 2010 is calculated as follows, with PepsiCo and industry average information following it. The market price information was given in the market capitalization example, and we calculated earnings per share earlier in the chapter.

Price-earnings ratio=\$63.92\$5.12=12.48 times

	Coca-Cola	Coca-Cola	PepsiCo	Industry Average
	2010	2009	2010	2010
Price-earnings ratio	12.48 times	18.21 times	16.04 times	14.60 times

The price-earnings ratio indicates investors were willing to pay 12.48 times the earnings for Coca-Cola's stock. This ratio decreased from 2009 to 2010 and is lower than PepsiCo's 16.04 times. Coca-Cola is also lower than the industry average of 14.60 times.

KEY TAKEAWAY

shareholders, creditors, and analysts often evaluate a company's profitability. Five ratios used to evaluate *profitability* are the gross margin ratio, the profit margin ratio, return on assets, return on common shareholders' equity, and earnings per share. Suppliers and other short-term creditors often evaluate whether a company can meet short-term obligations. Four ratios used to evaluate *short-term liquidity* are the current ratio, the quick ratio, the receivables turnover ratio (often converted to average collection period), and the inventory turnover ratio (often converted to average sale period). Banks, bondholders, and other long-term lenders often evaluate whether companies can meet long-term obligations. Three ratios used to evaluate *long-term solvency* are debt to assets, debt to equity, and times interest earned. Shareholders are particularly interested in a company's market value. Two measures used to determine and evaluate the *market value* of a company are market capitalization and the price-earnings ratio.

REVIEW PROBLEM 13.6

Perform the following requirements for **PepsiCo** for 2010:

- Calculate the market capitalization, and briefly describe what it means for PepsiCo.
 Assume PepsiCo had 1,581,000,000 shares outstanding at the end of 2010, and the market price per share was \$63.68.
- Calculate the price-earnings ratio, and briefly describe what it means for PepsiCo.
 (Hint: Earnings per share was calculated for PepsiCo inNote 13.29 "Review Problem 13.3".)

Solution to Review Problem 13.6



1.

Market capitalization=Market price per share×Number of shares outstanding=\$63.68× 1,581,000,000=\$100.7 billion (rounded)

PepsiCo's shares outstanding had a market value of \$100,700,000,000 at the end of 2010.

2.

Price-

earnings ratio=Market price per shareEarnings per share=\$63.68\$3.97=16.04 times

Investors were willing to pay 16.04 times earnings for PepsiCo's stock.

13.4 Wrap-Up of Chapter Example

Recall the dialogue at Chicken Deluxe between Sandy Masako, the CEO; Dave Roberts, the CFO; and Karen Kraft, the purchasing manager. Chicken Deluxe must choose between Deep Fizz Company and Extreme Fizz, Inc., as the supplier of the company's beverages. Dave was asked to evaluate the financial condition of each company and report back to the group. The group reconvenes the following month, where Dave presents the financial measures for each company. As you read the dialogue, refer to Table 13.3 "Summary of Financial Ratios for Deep Fizz Company; Extreme Fizz, Inc.; and the Industry Average"; it is the summary of financial measures that Dave provides to the group.

Table 13.3 Summary of Financial Ratios for Deep Fizz Company; Extreme Fizz, Inc.; and the Industry Average

		Deep Fizz	Extreme Fizz	Industry Average		
Profital	oility Measures					
1.	Gross margin ratio	63.1 percent	54.1 percent	53.1 percent		

		Deep Fizz	Extreme Fizz	Industry Average	
	Profit margin				
2.	ratio	22.1 percent	23.2 percent	19.2 percent	
3.	Return on assets	15.1 percent	17.3 percent	14.2 percent	
	Return on common shareholders'				
4.	equity	36.5 percent	34.9 percent	34.7 percent	
5.	Earnings per share	\$2.01	\$3.76	Not applicable	
Short-T	erm Liquidity Me	asures			
6.	Current ratio	0.85 to 1	1.25 to 1	1.20 to 1	
7.	Quick ratio	0.62 to 1	0.87 to 1	1.10 to 1	
8.	Receivables turnover ratio	9.10 times	10.18 times	9.70 times	
9.	Average collection period	40.11 days	35.85 days	37.63 days	
10.	Inventory turnover ratio	5.12 times	7.86 times	7.50 times	
11.	Average sale period	72.29 days	46.44 days	48.67 days	
Long-T	erm Solvency Mea	sures			



		Deep Fizz	Extreme Fizz	Industry Average		
12.	Debt to assets	0.34 to 1	0.38 to 1	0.48 to 1		
13.	Debt to equity	0.67 to 1	0.86 to 1	0.94 to 1		
14.	Times interest earned	31.60 times	38.93 times	10.70 times		
Market	Valuation Measur	res				
15.	Market capitalization	\$91,800,000,000	\$86,500,000,000	\$87,500,000,000		
16.	Price-earnings ratio	19.34 times	20.31 times	14.60 times		
Sandy:	Let's get started!	Dave, what do you h	ave for us?		<u> </u>	•
Dave:	long-term solvency Inc., Here is a sum are doing very we all four categories	y, and market valuat nmary of the results. Il with regard to pro	ion for Deep Fizz Co Items 1 through 4 sh fitability, and exceed are not relevant for	oility, short-term liqued ompany and Extreme now that both compand the industry averaged comparative purpostres outstanding.	Fiz nies e in	ZZ, S
Sandy:	The profitability n sheet?	neasures look good f	or both companies. V	What about the balan	се	
Dave:	for all short-term items 6 through 1. The only concern	liquidity measures. I l, I consider both co	However, Deep Fizz in panies to have stro	n liquidity, with top m is not far behind. Bas ng short-term liquidi ver, which is well bel	sed ty.	on



		Deep Fizz	Extreme Fizz	Industry Average	
Sandy:		m liquidity, my bigg	n both companies ha		
Dave:	indicated in the de	ebt to assets, debt to ompanies have large	ill be able to meet lo equity, and times int market capitalizatio	erest earned ratios. A	Also
Sandy:	So what do we get from all this information?				
Dave:		re solid. We shouldn	't have to worry abo	ut either company ho	aving
Karen:	Looks like we'll ho	ave to review other f	actors in deciding w	hich company to use	as
Sandy:			is. If nothing else, th	•	ase

As you can see from the Chicken Deluxe example, analysts use many different financial measures to evaluate financial performance. In the case of Deep Fizz and Extreme Fizz, both companies appear to be strong performers. Armed with this information, management can confidently choose either company knowing the winner will be on solid financial ground for years to come.

13.5 Nonfinancial Performance Measures: The Balanced Scorecard

LEARNING OBJECTIVE



1. Develop and analyze nonfinancial performance measures using a balanced scorecard.

Question: Although financial measures are important for evaluation purposes, many organizations use a mix of financial and nonfinancial measures to evaluate performance. For example, airlines track on-time arrival percentages carefully, and delivery companies like Federal Express (FedEx) and United Parcel Service (UPS) monitor percentages of on-time deliveries. The balanced scorecard uses several alternative measures to evaluate performance. What is a balanced scorecard and how does it help companies to evaluate performance?

Answer: The balanced scorecard is a balanced set of measures that organizations use to motivate employees and evaluate performance. These measures are typically separated into four perspectives outlined in the following. (Dr. Robert S. Kaplan and Dr. David P. Norton created the balanced scorecard, and it is actively promoted through their company, Balanced Scorecard Collaborative. More information can be found at the company's Web site at http://www.bscol.com.)

- 1. Financial. Measures that shareholders, creditors, and other stakeholders use to evaluate financial performance.
- 2. Internal business process. Measures that management uses to evaluate efficiency of existing business processes.
- 3. Learning and growth. Measures that management uses to evaluate effectiveness of employee training.
- 4. Customer. Measures that management uses to evaluate whether the organization is meeting customer expectations.

The goal is to link these four perspectives to the company's strategies and goals. For example, a high percentage of on-time arrivals is likely an important goal from the perspective of the customer of an airline. A high percentage of defect-free computer chips is likely an important goal from theinternal business process perspective of a computer chip maker. A high number of continuing education hours is likely an important goal from thelearning and growth perspective

for tax personnel at an accounting firm. Measures from a financial perspective were covered earlier in this chapter.

Companies that use the balanced scorecard typically establish several measures for each perspective. lists several examples of these measures.

Table 13.4 Balanced Scorecard Measures

Financial	Internal Business Process	Learning and Growth	Customer
Gross margin ratio	Defect-free rate	Hours of employee training	Customer satisfaction (survey)
Return on assets	Customer response time	Employee satisfaction (survey)	Number of customer complaints
Receivables turnover	Capacity utilization	Employee turnover	Market share
Inventory turnover	New product development time	Number of employee accidents	Number of returned products

Measures established across the four perspectives of the balanced scorecard are linked in a way that motivates employees to achieve company goals. For example, if the company wants to increase the defect-free rate and reduce product returns, effective employee training and low employee turnover will help in achieving this goal. The idea is to establish company goals first, then create measures that motivate employees to reach company goals.

KEY TAKEAWAY

 Most organizations use a mix of financial and nonfinancial measures to evaluate performance. The balanced scorecard approach uses a balanced set of measures separated into four perspectives—financial, internal business process, learning and growth, and customer. The last three perspectives tend to include nonfinancial measures, such as hours of employee training or number of customer complaints, to evaluate performance. The goal is to link financial and nonfinancial measures to the company's strategies and goals.

REVIEW PROBLEM 13.7

Assume Chicken Deluxe, the fast-food restaurant franchise featured in this chapter, uses a balanced scorecard. Provide at least two examples of measures that Chicken Deluxe might use for each of the following perspectives of the balanced scorecard:

- 1. Financial
- 2. Internal business process
- 3. Learning and growth
- 4. Customer

Solution to Review Problem 13.7

- 1. Answers will vary. Several examples of financial measures are as follows:
 - 1. Gross margin ratio
- 2. Profit margin ratio
- 3. Return on assets
- 4. Receivables turnover
- 5. Inventory turnover

Answers will vary. Several examples of internal business process measures are as follows:

- 1. Capacity utilization
- 2. Amount of food spoilage
- 3. Order response time

Answers will vary. Several examples of learning and growth measures are as follows:

1. Hours of employee training

- 2. Employee satisfaction
- 3. Employee turnover
- 4. Number of employee accidents

Answers will vary. Several examples of customer perspective measures are as follows:

- 1. Customer satisfaction
- 2. Number of customer complaints
- 3. Market share
- 4. Amount of food returned

END-OF-CHAPTER EXERCISES

Questions

- 1. What is trend analysis? Explain how the percent change from one period to the next is calculated.
- 2. What is common-size analysis? How is common-size analysis information used?
- 3. Explain the difference between trend analysis and common-size analysis.
- 4. Name the ratios used to evaluate profitability. Explain what the statement "evaluate profitability" means.
- 5. **Coca-Cola's** return on assets was 19.4 percent, and return on common shareholders' equity was 41.7 percent. Briefly explain why these two percentages are different.
- Coca-Cola had earnings per share of \$5.12, and PepsiCo had earnings per share of \$3.97. Is it accurate to conclude PepsiCo was more profitable? Explain your reasoning.
- 7. Name the ratios used to evaluate short-term liquidity. Explain what the statement "evaluate short-term liquidity" means.
- 8. Explain the difference between the current ratio and the guick ratio.
- Coca-Cola had an inventory turnover ratio of 5.07 times (every 71.99 days),
 and PepsiCo had an inventory turnover ratio of 8.87 times (every 41.15 days). Which
 company had the best inventory turnover? Explain your reasoning.

- 10. Name the ratios used to evaluate long-term solvency. Explain what the term "long-term solvency" means.
- 11. Name the measures used to determine and evaluate the market value of a company.

 Briefly describe the meaning of each measure.
- 12. What is the balanced scorecard? Briefly describe the four perspectives of the balanced scorecard.

Brief Exercises

13. **Evaluating Suppliers at Chicken Deluxe.** Refer to the dialogue at Chicken Deluxe presented at the beginning of the chapter and the follow-up dialogue immediately following .

**Required:

- a. What is the big decision that Chicken Deluxe is facing?
 - Briefly describe the results of Dave's analysis of the two suppliers.
 Trend Analysis. The following condensed income statement is for Apple, Inc.



Required:

Prepare a trend analysis of the income statements from 2010 to 2011. Use the format shown in as a guide. (Round percent computations to one decimal place.)

Common-Size Analysis. Refer to the condensed income statement for **Apple, Inc.,** in Brief Exercise 14.

Required:

Prepare a common-size analysis of the income statements for 2010 and 2011. Use the format shown in as a guide. (Round percent computations to one decimal place.)

Gross Margin and Profit Margin Ratios. Refer to the condensed income statement for **Apple, Inc.,** in Brief Exercise 14.

Required:

Compute the following profitability ratios for 2011, and provide a brief explanation after each ratio (round computations to one decimal place):

- 1. Gross margin ratio
 - 2. Profit margin ratio

Current and Quick Ratios. A condensed balance sheet for **Apple, Inc.,** appears in the following.

Apple, Inc. Balance Sheet September 24, 2011 (in millions)

Assets	
Current assets	
Cash and cash equivalents	\$ 9,815
Short-term marketable securities	16,137
Accounts receivable (net)	5,369
Merchandise inventory	776
Other current assets	12,891
Total current assets	5 44,988
Noncurrent assets	
Property, plant and equipment (net)	7,777
Other assets	63,606
Total assets	\$116,371
Liabilities and shareholders' equity	
Current liabilities	
Accounts payable and other liabilities	5 14,632
Accrued expenses	13,338
Total current liabilities	\$ 27,970
Noncurrent liabilities	
Long-term debt	11,786
Shareholders' equity	
Common stock	13,331
Retained earnings	63,284
Total liabilities and shareholders' equity	\$116,371

Required:

Compute the following short-term liquidity ratios for 2011, and provide a brief explanation after each ratio (round computations to two decimal places):

1. Current ratio

2. Quick ratio

Long-Term Solvency Ratios. Refer to the condensed balance sheet for **Apple, Inc.,** in Brief Exercise 17.

Required:

Compute the following long-term solvency ratios for 2011, and provide a brief explanation after each ratio (round computations to two decimal places):

1. Debt to assets

2. Debt to equity

Market Capitalization. On September 24, 2011, Apple, Inc., had 929,277,000 shares of common stock issued and outstanding, and the market price per share on that date was \$403.33.

Required:

Compute Apple's market capitalization at September 24, 2011, and provide a brief explanation of what this measures represents (state the answer in billions).

Balanced Scorecard. Provide two nonfinancial measures likely used by delivery companies like **FedEx** and **UPS**.

Exercises: Set A

21. **Trend Analysis.** The following condensed income statement is for **CarMax**, **Inc.**, a large retailer of used vehicles.

Carmax, I Income State Years Ended February 28, 2011 (in million	ement and February 28, 2010	
	2011	2010
Net sales	\$8,976	\$7,470
Cost of goods sold	7,674	6,371
Gross margin	\$1,302	\$1,099
Selling and administrative expenses	905	819
Operating income	\$ 397	\$ 280
Interest expense	3	3
Other income (expenses; net)	220	176
Income before taxes	5 614	\$ 453
Income tax expense	233	171_
Net income	\$ 381	\$ 282

Required:

a. Prepare a trend analysis of the income statements from 2010 to 2011. Use the format shown in as a guide. (Round computations to one decimal place.)

b. What does the trend analysis prepared in requirement atell you about the company?

Common-Size Analysis. Refer to the condensed income statement for **CarMax, Inc.,** in Exercise 21.

Required:

- a. Prepare a common-size analysis of the income statements for 2011 and 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
 - b. What does the common-size analysis in requirement atell you about the company?

Profitability Ratios. Refer to the condensed income statement for **CarMax, Inc.,** in Exercise 21 and to the company's balance sheet shown as follows.

Carmax, Inc. Balance Sheet February 28, 2011 and February 28, 2010 (in millions)

	2011	2010
Assets		
Current assets		
Cash and cash equivalents	\$ 202	\$ 18
Accounts receivable (net)	120	682
Merchandise inventory	1,049	843
Other current assets	39	13
Total current assets	\$1,410	\$ 1,556
Noncurrent assets		
Property, plant and equipment (net)	920	894
Other assets	4,510	106
Total assets	\$ 6,840	\$ 2,556
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and other liabilities	5 373	\$ 348
Short-term debt	134	123
Income taxes payable and deferred taxes	1	6
Total current liabilities	\$ 508	\$ 477
Noncurrent liabilities		
Long-term debt	3,909	27
Other liabilities	131	118
Shareholders' equity		
Common stock	934	858
Retained earnings	1,358	1,076
Total liabilities and shareholders' equity	\$6,840	\$ 2,556

Required:

Compute the following profitability ratios for 2011, and provide a brief explanation after each ratio (round percentage computations to one decimal place and earnings per share to two decimal places):

1. Gross margin ratio

- 2. Profit margin ratio
- 3. Return on assets
- 4. Return on common shareholders' equity
- Earnings per share (assume weighted average shares outstanding totaled 223,449,000 shares)



Short-Term Liquidity Ratios. Refer to the condensed income statement for **CarMax, Inc.,** in Exercise 21 and to the company's balance sheet in Exercise 23.

Required:

Compute the following short-term liquidity ratios for 2011, and provide a brief explanation after each ratio (round computations to two decimal places):

- 1. Current ratio
 - 2. Quick ratio
 - Receivables turnover ratio and average collection period (assume all sales are on account)
 - 4. Inventory turnover ratio and average sale period

Long-Term Solvency Ratios. Refer to the condensed income statement for CarMax, Inc., in Exercise 21 and to the company's balance sheet in Exercise 23.

Required:

Compute the following long-term solvency ratios for 2011, and provide a brief explanation after each ratio (round computations to two decimal places):

- 1. Debt to assets
 - 2. Debt to equity
 - 3. Times interest earned

Market Valuation Measures. The following requirements are for **CarMax, Inc.,** as of February 28, 2011.

Required:

a. Compute the following market valuation measures for 2011, and provide a brief explanation after each measure (state market capitalization in billions, and round price-earnings ratio to two decimal places):

- Market capitalization (assume 225,885,693 shares were issued and outstanding at February 28, 2011, and the market price was \$35.37 per share)
- 2. Price-earnings ratio (assume earnings per share was \$1.71)
- b. Refer to In which category does **CarMax** belong? Explain.

Balanced Scorecard Customer Measures. Tech University has more than 10,000 students enrolling in courses each term. The management would like to develop a balanced scorecard to assess performance.

Required:

Provide at least three customer measures Tech University can use on its balanced scorecard. Assume students are the customers.

Exercises: Set B

28. **Trend Analysis.** The following condensed income statement is for **Colgate- Palmolive Company**, a large retailer of personal and home care products.

Colgate-Palmolive Company Income Statement Years Ended December 31, 2010 and December 31, 2009 (in millions)				
	2010	2009		
Net sales	\$15,564	\$15,327		
Cost of goods sold	6,360	6,319		
Gross margin	\$ 9,204	\$ 9,008		
Selling and administrative expenses	5,414	5,282		
Operating income	\$ 3,790	\$ 3,726		
Interest expense	59	77		
Other expenses	411_	217		
Income before taxes	\$ 3,320	\$ 3,432		
Income tax expense	1,117	1,141		
Net income	\$ 2,203	\$ 2,291		

Required:

a. Prepare a trend analysis of the income statements from 2009 to 2010. Use the format shown in as a guide. (Round computations to one decimal place.)

b. What does the trend analysis prepared in requirement atell you about the company?

Common-Size Analysis. Refer to the condensed income statement for **Colgate-Palmolive Company** in Exercise 28.

Required:

- a. Prepare a common-size analysis of the income statements for 2010 and 2009. Use the format shown in as a guide. (Round computations to one decimal place.)
 - b. What does the common-size analysis in requirement atell you about the company?

Profitability Ratios. Refer to the condensed income statement for Colgate-Palmolive Company in Exercise 28. Assume the company paid preferred dividends totaling \$34,000,000 during 2010. (The company had preferred stock outstanding during 2010, but eliminated all preferred stock by the end of 2010. This is why preferred stock has a zero balance as of December 31, 2010.)

Colgate Palmolive Company Balance Sheet December 31, 2010 and December 31, 2009 [in millions]			
	2010	2009	
Assets			
Current assets			
Cash and cash equivalents	3 490	\$ 600	
Accounts receivable (net)	7,610	1,636	
Merchandise inventory	1,222	1,209	
Other current assets	408	375	
Total current assets	\$ 3,730	5 3,810	
Noncurrent assets			
Property, plant and equipment (net)	1,601	3,516	
Other assets	3,749	3.808	
Total assets	511,172	511,734	
Liabilities and shareholders' equity			
Current liabilities			
Accounts payable and other liabilities	5-2,847	5 2,851	
Short-term debt	609	361	
Income taxes payable	272	387	
Total current liabilities	5 3,728	5 3.599	
Noncurrent liabilities			
Long-term debt and other liabilities	4,627	4,271	
Shareholders' equity			
Preferred stock	9	165	
Common stock	(1,865)	2,497	
Retained earnings	14,329	13,157	
Accumulated other income	12,0721	(2,088	
Treasury stock	[11,305]	110,478	
Total liabilities and shareholders' equity	3511/172	511,134	

Required:

Compute the following profitability ratios for 2010, and provide a brief explanation after each ratio (round percentage computations to one decimal place and earnings per share to two decimal places):

- 1. Gross margin ratio
 - 2. Profit margin ratio
 - 3. Return on assets
 - 4. Return on common shareholders' equity
 - 5. Earnings per share (assume weighted average shares outstanding totaled 487,800,000 shares)

Short-Term Liquidity Ratios. Refer to the condensed income statement for **Colgate-Palmolive Company** in Exercise 28 and to the company's balance sheet in Exercise 30.

Required:

Compute the following short-term liquidity ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):

- Current ratio
 - 2. Quick ratio
 - Receivables turnover ratio and average collection period (assume all sales are on account)
 - 4. Inventory turnover ratio and average sale period

Long-Term Solvency Ratios. Refer to the condensed income statement for **Colgate-Palmolive Company** in Exercise 28 and to the company's balance sheet in Exercise 30.

Required:

Compute the following long-term solvency ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):

- 1. Debt to assets
 - 2. Debt to equity
 - 3. Times interest earned

Market Valuation Measures. The following requirements are for Colgate-Palmolive Company as of December 31, 2010.

Required:

- a. Compute the following market valuation measures for 2010, and provide a brief explanation after each measure (state market capitalization in billions, and round price-earnings ratio to two decimal places):
 - Market capitalization (assume 494,850,467 shares were issued and outstanding at December 31, 2010, and the market price was \$77.74 per share)
 - 2. Price-earnings ratio (assume earnings per share was \$4.45)
 - b. Refer to In which category does Colgate-Palmolive belong? Explain.

Balanced Scorecard Internal Business Process Measures. Tony's Pizzeria serves pizzas at its restaurants and provides delivery services to customers. The management would like to develop a balanced scorecard to assess performance.

Required:

Provide at least three internal business process measures Tony's Pizzeria can use on its balanced scorecard.

Problems

35. **Trend Analysis and Common-Size Analysis.** The following condensed income statement and balance sheet are for**Nordstrom, Inc.**, a large retailer of apparel. (Note that**Nordstrom's** 2010 fiscal year ends on January 29, 2011. This is called the 2010 fiscal year because only one month is in 2011, the other 11 months of the fiscal year are in 2010, and the company has

chosen to refer to this as the 2010 fiscal year. This same concept applies to fiscal year 2009.)

Nordstrom, Inc. Income Statement Years Ended January 29, 2011 and January 30, 2010 (in millions)

2010	2009
\$ 9,700	\$8,627
5,897	5,328
\$ 3,803	\$3,299
2,685	2,465
\$ 1,118	\$ 834
127	138
\$ 991	\$ 696
378	255
5 613	\$ 441
	\$ 9,700 5,897 \$ 3,803 2,685 \$ 1,118 127 \$ 991 378

Nordstrom, Inc. Balance Sheet January 29, 2011 and January 30, 2010 (in millions)

	2011	2010
Assets		
Current assets		
Cash and cash equivalents	\$1,506	\$ 795
Accounts receivable (net)	2,026	2,035
Merchandise inventory	977	898
Other current assets	315_	326_
Total current assets	\$4,824	\$4,054
Noncurrent assets		
Property, plant and equipment (net)	2,318	2,242
Other assets	320	283
Total assets	\$7,462	\$6,579
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$1,221	\$1,062
Other current liabilities	658	952
Total current liabilities	\$1,879	\$2,014
Noncurrent liabilities		
Long-term debt and other liabilities	3,562	2,993
Shareholders' equity		
Common stock	1,168	1,066
Retained earnings	882	525
Accumulated other income (loss)	(29)	(19)
Total liabilities and shareholders' equity	\$7,462	\$6,579

Required:

- a. Prepare a trend analysis of the income statements from 2009 to 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
 - b. Prepare a trend analysis of the balance sheets from 2009 to 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
 - c. Identify all items that changed by more than 20 percent in the trend analyses prepared in requirements a and b, and briefly comment on the results.
 - d. Prepare a common-size analysis of the income statements for 2010 and 2009. Use the format shown in as a guide. (Round computations to one decimal place.)
 - e. Prepare a common-size analysis of the balance sheets for 2010 and 2009.
 Use the format shown in as a guide. (Round computations to one decimal place.)
 - f. What does the common-size analysis prepared in requirements **d** and **e** tell you about the company?

Profitability and Short-Term Liquidity Ratios. Refer to the information presented in Problem 35 for **Nordstrom**.

**Required:

- a. Compute the following profitability ratios for 2010, and provide a brief explanation after each ratio (round percentage computations to one decimal place and earnings per share to two decimal places):
 - 1. Gross margin ratio
 - 2. Profit margin ratio
 - 3. Return on assets
 - 4. Return on common shareholders' equity
 - Earnings per share (weighted average shares outstanding totaled 218,800,000 shares)

- b. Compute the following short-term liquidity ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Current ratio
 - 2. Quick ratio
 - Receivables turnover ratio and average collection period (assume all sales are on account)
 - 4. Inventory turnover ratio and average sale period

Long-Term Solvency Ratios and Market Valuation Measures. Refer to the information presented in Problem 35 for **Nordstrom**. *Required:*

- a. Compute the following long-term solvency ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Debt to assets
 - 2. Debt to equity
 - 3. Times interest earned
- b. Compute the following market valuation measures for 2010, and provide a brief explanation after each measure (state market capitalization in billions, and round price-earnings ratio to two decimal places):
 - Market capitalization (assume 218,000,000 shares were issued and outstanding at January 29, 2011, and the market price was \$40.08 per share)
 - Price-earnings ratio (assume the earnings per share amount was \$2.80)

Income Statement Trend, Common-Size, and Profitability

Analysis. The following condensed income statement and balance sheet are

for **Starbucks Corporation**, a large retailer of specialty coffee with stores throughout the world.

Starbucks Corporation Income Statement Years Ended October 2, 2011 and October 3, 2010 (in millions)

	2011	2010
Net sales	\$11,700	\$10,707
Cost of goods sold	4,949	4,459
Gross margin	\$ 6,751	5 6,248
Operating expenses	5,227	4,977
Operating income	\$ 1,524	\$ 1,271
nterest expense	33	33
Other income	320_	199
ncome before taxes	5 1,811	5 1,437
ncome tax expense	566	491
Net income	5 1,245	\$ 946

Starbucks Corporation Balance Sheet October 2, 2011 and October 3, 2010 (in millions)

	2011	2010
Assets		
Current assets		
Cash and cash equivalents	\$1,148	\$1,164
Short-term investments	903	286
Accounts receivable (net)	387	303
Merchandise inventory	966	543
Other current assets	391	460
Total current assets	\$3,795	\$2,756
Noncurrent assets		
Property, plant and equipment (net)	2,355	2,417
Other assets	1,210	1,213
Total assets	\$7,360	\$6,386
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$1,480	\$1,219
Other current liabilities	596	560
Total current liabilities	\$2,076	\$1,779
Noncurrent liabilities		
Long-term debt and other liabilities	898	924
Shareholders' equity		
Common stock	41	146
Retained earnings	4,297	3,471
Accumulated other income	48	66
Total liabilities and shareholders' equity	\$7,360	\$6,386

Required:

- a. Prepare a trend analysis of the income statements from 2010 to 2011. Use the format shown in as a guide. (Round computations to one decimal place.)
 - b. Identify all items that changed by more than 20 percent in the trend analysis prepared in requirement **a**, and briefly comment on the results.
 - c. Prepare a common-size analysis of the income statements for 2011 and 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
 - d. What does the common-size analysis prepared in requirement **c** tell you about the company?
- e. Compute the following profitability ratios for 2011, and provide a brief explanation after each ratio (round percentage computations to one decimal place and earnings per share to two decimal places):
 - 1. Gross margin ratio
 - 2. Profit margin ratio
 - 3. Return on assets
 - 4. Return on common shareholders' equity
 - Earnings per share (assume weighted average shares outstanding totaled 748,300,000 shares)

Short-Term Liquidity, Long-Term Solvency, and Market

Valuation. Refer to the information presented in Problem 38 for**Starbucks**. *Required:*

- a. Compute the following short-term liquidity ratios for 2011, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Current ratio
 - 2. Quick ratio



- Receivables turnover ratio and average collection period (assume all sales are on account)
- 4. Inventory turnover ratio and average sale period
- b. Compute the following long-term solvency ratios for 2011, and provide
 a brief explanation after each ratio (round computations to two decimal places):
 - 1. Debt to assets
 - 2. Debt to equity
 - 3. Times interest earned
- c. Compute the following market valuation measures for 2011, and provide a brief explanation after each measure (state market capitalization in billions, and round price-earnings ratio to two decimal places):
 - Market capitalization (assume 744,800,000 shares were issued and outstanding at October 2, 2011, and the market price was \$37.14 per share)
 - Price-earnings ratio (assume the earnings per share amount was \$1.66)

Balance Sheet Trend and Common-Size Analysis. The following condensed income statement and balance sheet are for Wal-Mart Stores, Inc. (note that Wal-Mart's 2010 fiscal year ends on January 31, 2011. This is called the 2010 fiscal year because only one month is in 2011, the other 11 months of the fiscal year are in 2010, and the company has chosen to refer to this as the 2010 fiscal year. This same concept applies to fiscal year 2009.)

Wal-Mart Stores, Inc. **Income Statement** Years ended January 31, 2011 and January 31, 2010 (in millions)

	2011	2010
Net sales	\$421,849	\$408,085
Cost of goods sold	315,287	304,444
Gross margin	\$106,562	\$103,641
Operating expenses	81,020	79,639
Operating income	5 25,542	\$ 24,002
nterest expense	2,205	2,065
Other Income	201	181
ncome before taxes	5 23,538	5 22,118
ncome tax expense	7,579	7,156
Non-operating Income (loss)	430	(592)
Vet income	5 16,389	\$ 14,370

Wal-Mart Stores, Inc. Balance Sheet January 31, 2011 and January 31, 2010 (in millions)

	2011	2010
Assets		
Current assets		
Cash and cash equivalents	\$ 7,395	\$ 7,907
Accounts receivable (net)	5,089	4,144
Merchandise inventory	36,318	32,713
Other current assets	3,091	3,268
Total current assets	5 51,893	\$ 48,032
Noncurrent assets		
Property, plant and equipment (net)	107,878	102,307
Other assets	20,892	20.068
Total assets	\$180,663	\$170,407
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$ 52,415	\$ 50,532
Other current liabilities	6,069	5,011
Total current liabilities	\$ 58,484	\$ 55,543
Noncurrent liabilities		
Long-term debt and other liabilities	50,932	42,216
Shareholders' equity		
Common stock	3,929	4,181
Retained earnings	63,967	66,357
Accumulated other income and noncontrolling interest	3,351	2,110
Total liabilities and shareholders' equity	\$180,663	\$170,407

Required:

- a. Prepare a trend analysis of the balance sheets from 2009 to 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
- b. Prepare a common-size analysis of the balance sheets for 2010 and 2009.
 Use the format shown in as a guide. (Round computations to one decimal place.)
- c. What does the balance sheet common-size analysis prepared in requirement **b** tell you about the company?

Income Statement Trend and Common-Size Analysis; Profitability Ratios. Refer to the information presented in Problem 40 forWal-Mart. Required:

- a. Prepare a trend analysis of the income statements from 2009 to 2010. Use the format shown in as a guide. (Round computations to one decimal place.)
 - Based on the income statement trend analysis prepared in requirement a,
 describe what caused the increase in operating income from 2009 to 2010.
 - c. Prepare a common-size analysis of the income statements for 2010 and 2009. Use the format shown in as a guide. (Round computations to one decimal place.)
 - d. What does the income statement common-size analysis prepared in requirement **c** tell you about the company?
- e. Compute the following profitability ratios for 2010, and provide a brief explanation after each ratio (round percentage computations to one decimal place and earnings per share to two decimal places):
 - 1. Gross margin ratio
 - 2. Profit margin ratio
 - 3. Return on assets
 - 4. Return on common shareholders' equity
 - 5. Earnings per share (assume weighted average shares outstanding totaled 3,656,000,000 shares)

Short-Term Liquidity, Long-Term Solvency, Market Valuation, and Balanced Scorecard. Refer to the information presented in Problem 40 for Wal-Mart.

Required:

- a. Compute the following short-term liquidity ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Current ratio
 - 2. Quick ratio
 - Receivables turnover ratio and average collection period (assume all sales are on account)
 - 4. Inventory turnover ratio and average sale period
- b. Compute the following long-term solvency ratios for 2010, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Debt to assets
 - 2. Debt to equity
 - 3. Times interest earned
- c. Compute the following market valuation measures for 2010, and provide a brief explanation after each measure (state market capitalization in billions, and round price-earnings ratio to two decimal places):
 - Market capitalization (assume 3,516,000,000 shares were issued and outstanding at January 31, 2011, and the market price was \$54.58 per share)
 - 2. Price-earnings ratio (assume the earnings per share amount was \$4.48)

d. Assume Wal-Mart uses a balanced scorecard to assess performance.
 Provide at least two learning and growth measures the company can use on its balanced scorecard.

One Step Further: Skill-Building Cases

- 43. **Trend Information in Annual Reports.** Refer to Why is trend information important to shareholders?
- 44. **Earnings per Share.** Refer to Was **AnnTaylor Stores'** earnings per share higher or lower than analysts expected? Explain whether you would expect the company's stock price to increase or decrease as a result of the press release.
- 45. **Inventory Turnover in the Computer Industry.** Refer to Why do you think inventory turnover for the computer hardware industry is so quick?
- 46. **Financial Leverage in the Auto Industry.** Refer to Why do most investors consider **GM** to be highly leveraged?
- 47. **Market Capitalization Categories.** Refer to Define what is meant by small-cap, midcap, and large-cap. In which category does **Coca-Cola**belong? Explain.
 - 48. Internet Project: Financial Statement Analysis. Using the Internet, find the most recent annual report (or form 10K) for a manufacturing or retail company of your choice. Most companies have links to the information at their Web sites under titles, such as *investor relations* or *financial reports*. Print the income statement and balance sheet for the company selected and include these documents with your response to the following requirements.

Required:

- a. Compute the following profitability ratios for the most current year, and provide a brief explanation after each ratio (round percentage computations to one decimal place):
 - 1. Gross margin ratio
 - 2. Profit margin ratio

- 3. Return on assets
- 4. Return on common shareholders' equity
- b. Compute the following short-term liquidity ratios for the most current year, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Current ratio
 - 2. Quick ratio
 - Receivables turnover ratio and average collection period (assume all sales are on account)
 - 4. Inventory turnover ratio and average sale period
- c. Compute the following long-term solvency ratios for the most current year, and provide a brief explanation after each ratio (round computations to two decimal places):
 - 1. Debt to assets
 - 2. Debt to equity
 - d. Provide a one-page written report summarizing your results in requirements a, b, and c. Identify any areas of concern as well as areas of strength for the company.

Group Activity: Analyzing Lowe's Companies, Inc. The condensed income statement and balance sheet information provided as follows is for Lowe's Companies, Inc., a large retail company that sells building materials and supplies. Lowe's had 1,354,000,000 shares issued and outstanding at January 28, 2011, and the market price per share on that date was \$24.83. (Note that Lowe's 2010 fiscal year ends on January 28, 2011. This is called the 2010 fiscal year because only one month is in 2011, the other 11 months of the fiscal year are in 2010, and the company has chosen to refer to this as the 2010 fiscal year. This same concept applies to fiscal year 2009.)

Lowe's Companies, Inc. Income Statement Years ended January 28, 2011 and January 29, 2010 (in millions)

	2010	2009
Net sales	\$48,815	\$47,220
Cost of goods sold	31,663	30,757
Gross margin	517,152	\$16,463
Operating expenses	13,592	13,351
Operating income	3,560	3,112
Other expenses (net)	332	287
Income before taxes	5 3,228	\$ 2,825
Income tax expense	1,218	1,042
Net Income	\$ 2,010	5 1,783

Lowe's Companies, Inc. Balance Sheet January 28, 2011 and January 29, 2010 (in millions)

	2011	2010
Assets		
Current assets		
Cash and cash equivalents	\$ 652	5 632
Short-term investments	471	425
Merchandise inventory	8,321	8,249
Other current assets	523	426
Total current assets	\$ 9,967	\$ 9,732
Noncurrent assets		
Property, plant and equipment (net)	22,089	22,499
Other assets	1,643	774
Total assets	\$ 33,699	\$33,005
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$ 5,018	5 4,864
Other current liabilities	2,101	2,491
Total current liabilities	\$ 7,119	\$ 7,355
Noncurrent liabilities		
Long-term debt and other liabilities	8,468	6,581
Shareholders' equity		200000
Common stock	688	735
Retained earnings	17,424	18,334
Total liabilities and shareholders' equity	\$ 33,699	\$33,005

Form groups of two to four students. Each group is to be assigned one of the following three categories of financial measures:

- 1. Profitability measures
 - 1. Gross margin ratio
 - 2. Profit margin ratio
 - 3. Return on assets
 - 4. Return on common shareholders' equity
- 2. Short-term liquidity measures
 - 1. Current ratio
 - 2. Quick ratio
 - 3. Inventory turnover ratio and average sales period
- 3. Long-term solvency and market valuation measures
 - 1. Debt to assets
 - 2. Debt to equity
 - 3. Market capitalization *Required:*
- d. Calculate the financial measures assigned to your group. Round all computations to two decimal places, except the market capitalization measure, which can be rounded to the nearest billion dollars.
 - e. Provide a brief explanation of each measure your group calculated in requirement **a**.
 - f. Discuss the results of your group with the class.

Performing Income Statement Trend Analysis Using Excel. Review the information for **Apple, Inc.,** in Brief Exercise 14.

Required:

Perform income statement trend analysis for **Apple, Inc.,** using an Excel spreadsheet. The format should be similar to the one in . Round percent computations to one decimal place.

Comprehensive Cases

51. Financial Statement Analysis and Industry Standards; Manufacturing
Company. Susan Hartford is the president and CEO of Computer Makers,
Inc. The company is in the process of looking for a supplier of computer
chips, and Susan has asked her staff to review the financial stability of Intel
Corporation, the world's largest maker of computer chips. Susan's staff
began by collecting industry average information, which is shown as
follows, and would like your help in calculating and evaluating these
measures for Intel.

Measure	Industry Average	Intel
Gross margin	57.7 percent	?
Profit margin	21.9 percent	?
Return on assets	17.7 percent	?
Return on common shareholders' equity	21.5 percent	?
Current ratio	2.3 to 1	?
Quick ratio	1.9 to 1	?
Receivables turnover	12.8 times	?
Inventory turnover	4.8 times	?
Debt to assets	0.21 to 1	?
Debt to equity	0.26 to 1	?
Market capitalization	\$80,000,000,000	?

52. **Intel's** income statement and balance sheet are provided as follows. The price for 1 share of common stock at December 25, 2010, the end of **Intel's** fiscal year, was \$20.13. The number of shares issued and

outstanding at December 25, 2010, totaled 5,581,000,000. Assume all sales were on account.

Intel Corporation Income Statement Years Ended December 25, 2010 and December 26, 2009 (in millions)

	2010	2009
Net sales	\$43,623	\$35,127
Cost of goods sold	15,132	15,566
Gross margin	\$28,491	\$19,561
Operating expenses	12,903	13,850
Operating income	\$15,588	\$ 5,711
Other income (expenses; net)	457	(7)
Income before taxes	\$16,045	5 5,704
Income tax expense	4,581	1,335
Net income	\$11,464	5 4,369

53.

Intel Corporation Balance Sheet December 25, 2010 and December 26, 2009 (in millions)

	2010	2009
Assets		
Current assets		
Cash and cash equivalents	\$ 5,498	\$ 3,987
Short-term investments	16,387	9,933
Accounts receivable (net)	2,867	2,273
Merchandise inventory	3,757	2,935
Other current assets	3,102	2,029
Total current assets	\$31,611	\$ 21,157
Noncurrent assets		
Property, plant and equipment (net)	17,899	17,225
Other assets	13,676	14,713
Total assets	\$ 63,186	\$ 53,095
Liabilities and shareholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$ 8,667	\$ 6,826
Other current liabilities	660	765
Total current liabilities	\$ 9,327	\$ 7,591
Noncurrent liabilities		
Long-term debt and other liabilities	4,429	3,800
Shareholders' equity		
Common stock	16,178	14,993
Retained earnings	32,919	26,318
Accumulated other income (loss)	333	393
Total liabilities and shareholders' equity	\$ 63,186	\$ 53,095

54.

55. Required:

- a. Using the industry average measures provided, compute the same measures for **Intel** for its fiscal year ended December 25, 2010. (State your results in the same format used for industry averages.)
- b. Summarize your results in requirement **a** by completing a table using the following headings:

Measure	Industry Average	Intel Corporation

- c. Immediately following each measure, indicate whether **Intel's** financial condition is better or worse than the industry average.
- d. Using your answers to requirements **a** and **b** to support your position, determine whether **Intel** is financially stable.

Ethics: Manipulating Data to Meet Loan Requirements. Custom

Tech, Inc., designs and produces computers for a variety of customers. The company has encountered a cash shortage resulting from collection problems with several customers. If Custom Tech is unable to collect a significant portion of its receivables relatively soon, the company will not be able to pay suppliers and employees next quarter. As a result, Custom Tech's president, Don Lardner, began discussions with a local bank about obtaining a short-term loan. Don did not mention the cause of the cash flow shortage other than to say, "This happens the same time every year due to the cyclical nature of our business."

In a meeting with the bank's loan officer, Jan Johnson, Don was told the loan should not be a problem as long as Custom Tech maintains a profit margin ratio above 10 percent, quick ratio above 1.0 to 1, and debt to equity ratio below 1.4 to 1. Don indicated this was in line with his company's performance and agreed to provide financial statements for the most recent year at their next meeting.

The financial statements shown as follows are for Custom Tech's most recent year ended December 31. This information has not yet been provided to the bank.

Custom Tech, Inc. Income Statement Most Recent Year Ended December 31 (in thousands)	
Net sales Cost of goods sold	\$300 120
Gross margin	5180
Operating expenses	135
ncome before taxes	5 45
Tax expense	12
Net income	5 33
Custom Tech, Inc. Balance Sheet December 31 (in thousands)	
Assets	
Current assets	
Cash and cash equivalents	\$ 15
Accounts receivable (net)	75
Merchandise inventory	40
Other current assets	35
Total current assets	\$165
Noncurrent assets	0340
Property, plant and equipment (net)	85 \$250
Total assets	3230
Liabilities and shareholders' equity	
Current liabilities	
Accounts payable and accrued liabilities Total current liabilities	\$100 \$100
Noncurrent liabilities	
Long-term debt	50
Shareholders' equity	
Common stock	60
Retained earnings	40 \$250
Total liabilities and shareholders' equity	

Required:

a. Calculate the ratios required by the bank and determine whether Custom Tech will qualify for the loan.

- b. Assume you are the CFO for Custom Tech. Don Lardner asks you to reclassify \$30,000 in current liabilities to common stock. Don states, "We owe it to our shareholders and employees to do whatever it takes to get this loan! Without it, we may have to file for bankruptcy and let our employees go. Once we get this loan and collect our outstanding receivables we'll be in good shape." Prepare a revised balance sheet after making the \$30,000 reclassification, recalculate the ratios required by the bank, and determine whether Custom Tech will qualify for the loan with the revised numbers.
- c. Are the president's actions ethical? If you were the CFO, how would you handle the president's request? (To answer these questions, you may want to review the presentation of ethics in .)